

## Guam Memorial Hospital Authority Aturidåt Espetåt Mimuriåt Guahån



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850 Gov, Carlos G, Camacho Road Tamuning, GU 96913 Phone: (671) 647-2330/2444 | Fax: (671) 649-0145

December 7, 2015

Honorable Judith T. Won Pat, Ed.D. Speaker of I Minatrentai Tres Na Liheslaturan Guåhan 155 Hesler Place Hagåtña, GU 96910

#### **RE: REPORTING REQUIREMENTS FOR BOARDS AND COMMISSIONS**

Dear Speaker Won Pat:

In accordance with Ch.8 of Title 5 GCA, Section 38, §8113.1, Reporting Requirements for Boards and Commissions, enclosed is a compact disc containing electronic copies of all materials presented and discussed during the GMHA Board of Trustees meeting held on December 3, 2015 at 6:00 p.m. in the GMHA D.L Webb Conference Room.

Please contact me directly at 647-2104 if you have any questions.

Senseramente,

Theo M. Pangelinan Administrative Assistant – Board Office

Cc: Hospital Administrator/CEO File

> 33-1 5 - 1155 Office of the Speaker Judith T. Won Pat. Ed.D

19-01-15 Date: \_\_\_\_ 1 in ci ..... Received By

# ATTENDANCE: GMHA Board of Trustees Regular Meeting Thursday, December 3, 2015 | 6:00 PM | Daniel L. Webb Conference Room Note: Five (5) members establish a quorum.

Note: Five (5) members	establish a quorum.	
NAME	TITLE	SIGNATURE
	Board Members	<u> </u>
Lee P. Webber	Chairman	
Frances Taitague- Mantanona	Vice-chairperson	framen Mansfartora
Edna V. Santos, MD	Secretary	Albant
Rose Grino, RN	Treasurer	injugar
Ricardo Terlaje, MD	Member	Mal
Valentino Perez	Member	A.
Evelyna Akimoto	Ex-officio Member	/
	Executive Management	
Theodore Lewis, MBA	Interim Hospital Administrator/CEO	7h Ja
Zennia Pecina, RN	Acting, Associate Administrator of Clinical Services	Auture hop 2P
Florencio Lizama, MD	Associate Administrator of Medical Services	
Benita Manglona	Chief Financial Officer	1 Sprit DI
Friedrich Bieling, MD	Medical Staff President	El ISK MD.
	Others:	
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## ATTENDANCE: GMHA Board of Trustees Executive Session

Thursday, December 3, 2015   6:00 PM   Daniel L. Webb Conference Room Note: Five (5) members establish a quorum.										
NAME	TITLE	SIGNATURE								
Lee P. Webber	Chairman									
Frances Taitague- Mantanona	Vice-chairperson	francis Vantanona								
Edna V. Santos, MD	Secretary	Mant								
Rose Grino, RN	Treasurer	anner 1								
Ricardo Terlaje, MD	Member	MZ								
Valentino Perez	Member	AR (								
Minakshi Hemlani, Esq.	Legal Counsel	King Bu V. Abou								
George Castro	Court Reporter	Present								

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## **AGENDA: GMHA Board of Trustees Regular Meeting**

Thursday, Deco	ember 3, 2015   6:00 PM   Daniel L. Webb Conference Room
	Trustees
	Lee Webber (Chairman), Frances Mantanona (Vice-chair), Edna Santos, MD (Secretary), Rose
	Grino, RN (Treasurer), Ricardo Terlaje, MD (Member), Valentino Perez (Member), Evelyna
Attendees:	Akimoto (Ex-officio member)
Attenuees.	Executive Management
	Theodore Lewis, MBA (Interim CEO), Zennia Pecina, RN (Acting, Associate Administrator of
	Clinical Services), Florencio Lizama, MD (Associate Administrator of Medical Services), Benita
	Manglona (Chief Financial Officer), Friedrich Bieling, MD (Medical Staff President)
	ΕΕΤΙΝΟ ΤΟ ΟΡΡΕΡ ΑΝΌ ΡΕΤΕΡΜΙΝΑΤΙΟΝ ΟΓ ΟΠΟΡΙΙΜ

I. CALL MEETING TO ORDER AND DETERMINATION OF QUORUM Note: Five (5) Board members establish a quorum.

#### II. MEDICAL STAFF PRESIDENT'S REPORT

#### III. EXECUTIVE SESSION

#### IV. APPROVAL OF REGULAR SESSION MINUTES

A. October 29, 2015

#### V. BOARD SUBCOMMITTEE REPORTS

- A. Human Resources
  - 1. Res. 16-01: Relative to Posthumous Commendation for Debra Ericson, MD for her Dedication and Commitment to GMHA
  - 2. Res. 16-06: Relative to the Creation of the Hospital Safety & Security Administrator Position
- B. Joint Conference and Professional Affairs
  - 1. Res. 16-07 through 16-10: Relative to Appointments/Reappointments
- C. Facilities, Capital Improvement, and Information Technology
- D. Governance, Bylaws, and Strategic Planning
- E. Quality and Safety
  - 1. Performance Improvement Dashboard: Month 1 (CY-2015, 3Q)
  - 2. Environment of Care Dashboard: CY-2015, 3Q
  - 3. Infection Control Report: CY-2015, 3Q
- F. Finance and Audit

#### VI. ADMINISTRATORS REPORTS

- A. Acting, Associate Administrator of Clinical Services
- B. Associate Administrator of Medical Services
- C. Chief Financial Officer
  - 1. Financials: October 2015
  - 2. Proposed amendment to Res. 08-61 Relative to the Approval of the Yearly Adoption of Current PFR for the Purpose of the Medical Billing of Physician Professional Fees
- D. Interim Hospital Administrator/CEO

#### VII. NEW BUSINESS

- A. Recognition of MagPRO Award Recipients
- VIII. OLD BUSINESS
- IX. PUBLIC COMMENT
- X. ADJOURN Next Meeting Tentatively Scheduled for January 28, 2016



### AFFIDAVIT OF ATTORNEY 5 Guam Code Ann. §8111(c)(5)

I, MINAKSHI V. HEMLANI, hereby declare that:

1. I am an adult over the age of eighteen and otherwise competent to testify in a court of law.

2. I attended an executive session of the Board of Directors, Guam Memorial Hospital Authority on October 29, 2015.

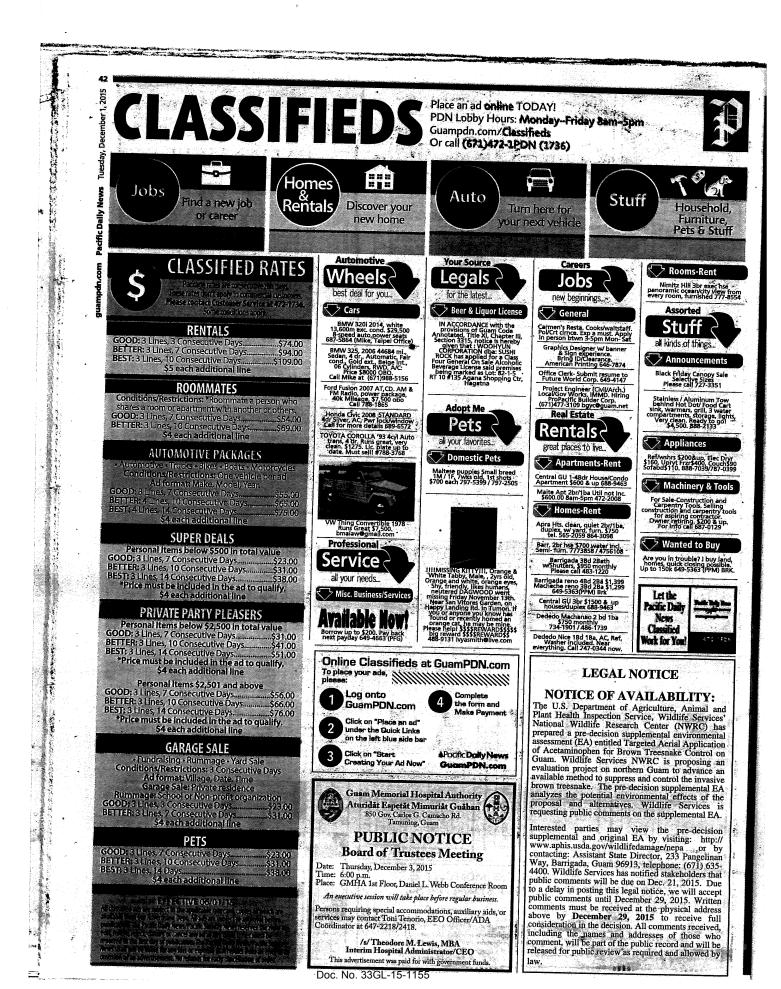
3. In accordance with 5 Guam Code Ann. §8111(c)(5), I swear or affirm that only matters relating to ongoing litigation and personnel matters were discussed.

I swear of affirm under penalty of perjury that the foregoing is true to the best of my knowledge or belief.

FURTHER your Affiant sayeth naught,

IN WITNESS WHEREOF, I have hereunto set my hand this 3rd day of December, 2015.

Minakshi V. Hemlani, Esq. FISHER & ASSOCIATES Suite 101 De La Corte Building 167 East Marine Corp. Drive Hagåtña, Guam 96910



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#### SPORTS 51

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26,

,2015

**Pacific Daily** 

News

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CONT

## Manning's absence extended as he gets a cast

ENGLEWOOD, Colo. (AP) - Peyton Manning will spend the next week in a walking cast and is expected to miss at least two more games with a torn plantar fascia in his left foot.

Manning missed the Den-ver Broncos' 17-15 win at Chi-cago last week when his longtime backup Brock Osweiler won his first NFL start. Manning stayed back in Denver to continue getting treatment.

#### Second opinion

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On Monday, Manning flew to Charlotte, North Carolina, to seek a second opinion from renowned foot and ankle spe-cialist Dr. Robert Anderson, who recommended the five-time MVP spend at least the next week in a walking cast before beginning additional rehab.

"We expect him to be unavailable for at least a couple of games," coach Gary Kubiak told the team's website Tues-

day. That means Manning, who was benched after throwing fourth interception his fourth interception against Kansas City on Nov. 15, will miss Denver's game against New England on Sun-day night as well as the game at San Diego on Dec. 6, at the very least.

Kubiak had already said Osweiler was his starter this

week when the Broncos (8-2) host the unbeaten Patriots (10-0). That was both a reflection of Osweiler's perfor-mance and Manning's health. Osweiler threw for 250 yards, two TDs and no interceptions at Chicago - Denver's first game without a turnover all season.

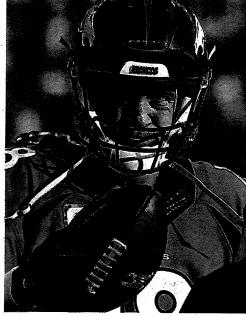
Manning will be able to attend meetings and some workouts this week, Kubiak said. He had excused Manning from practices and meetings last week although the quarterback did attend Friday's workout.

The Broncos only have one other quarterback on the ros-ter, rookie Trevor Siemian. With Manning's absence being extended, they're planning to work out former Vikings QB Christian Ponder on Wednesday.

#### Challenges

Manning has had a difficult season. After taking a \$4 mil-lion pay cut over the winter, he and Kubiak spent all offsea-son and the first two months of the season trying to mesh of-fensive philosophies, and it

usually wasn't very pretty. He's thrown for just nine touchdowns with an NFL-high 17 interceptions. In his first three years in Denver, he totaled 136 TD throws and just 36 interceptions.



And his 67.6 career-low passer rating is lower than Tim Tebow's 72.9 in 2011 that forced GM John Elway to go after Manning in free agency in 2012 On Monday, Kubiak blasted as "totally false" a report after

THE ASSOCIATED PRESS In this Nov. 15 file photo, Denver Broncos quarterback Peyton Manning (18) smiles and acknowledges the crowd after setting the new passing recored against the Kansas City Chiefs uring the first half of an NFL football game in Denver. Peyton Manning will miss at least the next two weeks after consulting with a foot specialist who put him in a walking boot. Manning sought a second opinion from renowned foot and ankle specialist Dr. Robert Anderson in North Carolina on Monday, Nov. 23.

the Broncos beat the Bears that Manning plans to play in 2016 even if it's not for the Broncos

"For there to be any rumors or anything he said that his mind-set is anywhere other than getting healthy and helping this football team, I can tell you is totally false," Kubiak said.

"I visit with this guy on a regular basis and we talk all the time. I can tell you his mind-set is a day at a time trying to get healthy and all those things and help his football (team). That's all he talks to me about. That's all that's important to him right now.

## Pacers make 19 3-pointers to beat Wizards 123-106

WASHINGTON (AP) — Indiana forward Paul George thinks his team doesn't get enough atten-

C.J. Miles added 32 points, his most since join-

ing the Pacers before the

an 0-3 start.

tion. With more nights like INDIANA PACERS FORWARD Tuesday, the Pacers will. George scored a sea-son-high 40 points and made seven 3-pointers, part of a franchise-record 19 by the Pacers in a 123-

106 victory over the Wash-ington Wizards.

Guam Memorial Hospital Authority Aturidât Espetât Mimuriât Guâhan 850 Gov. Carlos G. Camacho Rd. Tamuning, Guam

**PUBLIC NOTICE** 

**Board of Trustees Meeting** 

we're flowing." Miles was 8 of 9 from beyond the arc, and George also missed only once from deep as the Pacers tied their season scoring high set Saturday against Milwaukee. Indiana also finished 731 percent (40 cf 26)

start of last season, as In-diana won for the ninth time in 11 games following 73.1 percent (19 of 26)

from 3-point range, crush-ing their previous season high of 44.4 percent (12 of 27). "First time I've seen

something like that," said George, smiling and shaking his head. Said frustrated Wiz-

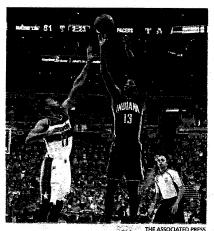
ards guard Bradley Beal: "When I'm standing this close to you and you're still making shots, I mean, what else do you want us to do?"

Gary Neal scored 23 points off the bench for the Wizards, whose three-game winning streak was

snapped. Beal added 20 points and John Wall scored 18 for Washington, which has lost five of its six games when it allows more than 110 points.

"We have to let this one " said Wizards coach go," said Wizards coach Randy Wittman, who at times this season has criticized his team's defense. "I thought our guys played hard, I don't have a problem with that. We just ran into a hot team shoot-ing the ball." Even with George and

Miles combining to shoot a perfect 9 of 9 beyond the arc before halftime, the Wizards remained close for much of the first half and even led for stretches of the second quarter be-



Indiana Pacers forward Paul George (13) shoots over Washington Wizards guard Garrett Temple (17) during the second half of an NBA basketball game Tue sday, Nov. 2 Washington. George had 40 points as the Pacers won 123-106.

then his pull-up 3 from the left wing made it 91-81, the first double-digit lead for

either team. "We've been talking

about making people try and pick their poison," Miles said of his partner-ship <sup>21,96</sup> with George.

"There's a lot of space out there when he does what

he does."

fore the Pacers pulled

away. Miles finally missed his first 3-point attempt midway through the third, but answered with his seventh and longest of the game to beat the shot clock and make it 81-74.

George's turnaround jumper later in the quarter pushed it-to 86-77, and

## **Holiday hurry**

Washington's first of four games in five days marks its busiest five-day stretch of the season. The Wizards also play three sets of back-to-back games in the first 12 days

of December. "It's not tough at all," Wittman said. "You make it tough mentally if you think that way."

#### Tip-Ins

» Pacers: G George Hill scored 14 points in 32 minutes in his return afminutes in his return af-ter missing three games with an upper respiratory infection. ... Indiana's stretch of six consecutive as made to start the game ended when Hill's 28-foot-er at the first-quarter buzzer rimmed out buzzer rimmed out. ... With Hill's return, Indiana's most-used starting five improved to 5-2.

» Wizards: None of Washington's starters began the second quarter. The Wizards' second group outscored the Pacers 16-10 to take a 47-43 lead before Beal returned with 6:15 left in the half.

#### Un next

» Pacers: Host Chicago on Friday.

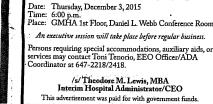
» Wizards: Visit Charlotte on Wednesday night. adigi ole teranolitimba na mod

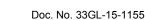
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"We always get over-looked," George said. "We're still getting used to the system, but now we're flowing."

We're still getting used

to the system, but now we're flowing." Paul George



## **ENVIRONMENT OF CARE DASHBOARD**

## CY 2015

AUTHORITY									REPORT	DATE: OC	TOBER 19, 20	15, updated	November	18, 2015	
Better than Expected (Not less	than 2 poi	nts from	goal)	$\diamond$	Expected (I	ess than 10	) points from goa	al)		Needs More	e Work (11-20 p	oints from go	oal)		
INDICATORS	CY2014	QTRLY GOAL		JAN	FEB	MAR	1Q	APR	MAY	JUN	2Q	JUL	AUG	SEP	3Q
									EMPLO	<b>DYEE H</b>	EALTH				
							QUARTER TOTAL				QUARTER TOTAL				QUARTER TOTAL
EMPLOYEES INJURIES	34	< 20	1 [	4	5	0	9	1	5	4	10	1	7	5	13
Back/Muscular Injury	5			1	1	0	2	0	0	1	1	0	0	0	0
Needlestick/Sharps Injury	12			2	1	0	3	1	3	2	6	0	1	0	1
hand/wrist/finger/foot/ankle Injury	7			0	2	0	2	0	0	1	1	0	0	0	0
Slip/Falls Injury	4			1	0	0	1	0	1	0	1	0	1	1	2
Other	6			0	1	0	1	0	1	0	1	1	5	4	10
							QUARTER				QUARTER				QUARTER
EMPLOYEES EXPOSURES	13	< 2	1 🗆	0	0	1	TOTAL 1	1	3	0	TOTAL 4	0	0	0	TOTAL
Blood/Body fluid Exposure			-	0	0	0	0	0	1	0	1	0	0	0	0
Chemical Exposure				0	0	0	0	0	1	0	1	0	0	0	0
Radiation Exposure				0	0	0	0	0	0	0	0	0	0	0	0
Contagious Exposures				0	0	1	1	1	1	0	2	0	0	0	0
Other				0	0	0	0	0	0	0	0	0	0	0	0
	•			Ũ	0	0	QUARTER	C C	Ũ	Ū	QUARTER	0	0	U U	QUARTER
		7540///10	1 [				TOTAL				TOTAL				TOTAL
# OF WORKMAN'S COMP FILED	42	TRACKING DATA		4	5	0	9	1	7	4	12	1	7	5	13
ABSENTEEISM RATE			1				QUARTER				QUARTER				QUARTER
Flu-like Symptoms (# of days				~-	- 0		TOTAL	•••			TOTAL			4.0	TOTAL
missed)	657	TRACKING DATA		65	59	37	161	23	14	14	51	2	14	10	26
Nursing	116	A		8	8	8	24	3	1	1	5	0	3	2	5
Staff	104	i i		7	6	3	16	5	3	2	10	1	1	2	4
							QUARTER TOTAL				QUARTER TOTAL				QUARTER TOTAL
EMPLOYEES WITH WORK RESTRICTIONS		CUMULA.		11	16	20	47	17	17	13	47	12	16	11	39
Nursing Division		MUL	—	9	12	16	37	13	12	11	36	9	11	9	29
Operations Division		ATI		0	2	3	5	4	4	2	10	3	4	1	8
Professional Support Division	NEW FOR CY2015	VE -		1	0	1	2	0	0	0	0	0	1	1	2
Fiscal Division		<b>IRA</b>		1	1	0	2	0	1	0	1	0	0	0	0
Medical Services Division	I	ATIVE TRACKING DATA		0	1	0	1	0	0	0	0	0	0	0	0
Duration of Restrictions (# of months)		G		47	59	58	164	11	16	17	44	12	11	11	34
			-				QUARTER AVERAGE	:			QUARTER AVERAGE				QUARTER AVERA
TB SURVELLIENCE			1 [	97%	99%	97%	<b>98%</b>	100%	99%	100%	<b>100%</b>	98%	97%	96%	97%
# of staff with updated TB Clearance	96%	100%		<u>1022</u>	<u>1041</u>	<u>1027</u>	$\star$	1051	<u>1048</u>	<u>1071</u>	$\star$	1051	<u>1033</u>	<u>1032</u>	$\diamond$
Total # of staff				1050	1050	1055		1055	1055	1075		1068	1068	1072	
			1				QUARTER TOTAL				QUARTER TOTAL				QUARTER TOTAL
# of PPD Converters	2	TRACKING DATA		0	0	0	0	0	0	0	0	1	0	1	2

							9	SAFETY	MANAC	SEMENT				
					C	QUARTER AVERAG	E		C	QUARTER AVERAGE			(	QUARTER AVERAG
BIWEEKLY DEPT INSPECTION			88%	86%	93%	<b>89%</b>	91%	91%	96%	<b>93%</b>	95%	86%	95%	<b>92%</b>
# of dept that submitted inspections	92%	100%	<u>50</u>	<u>49</u>	<u>53</u>		52	<u>52</u>	<u>55</u>	$\diamond$	<u>54</u>	<u>49</u>	<u>54</u>	$\diamond$
Total # of Depts.			57	57	57		57	57	57		57	57	57	

#### OCT NOV DEC 4Q **CY2015** QUARTER TOTAL QUARTER TOTAL QUARTER TER TOTAL QUARTER TOTAL TER QUARTER TER TOTAL QUARTER AVERAGE AVERAGE % 98% QUARTER TOTAL TER ~

### Worse than Expected (> 20 points from goal)

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ERAGE			c	QUARTER AVERAGE	
	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	89%

Better than Expected (Not less	than 2 poi	nts from go	oal) 🔶	Expected ( le	ess than 10 p	oints from goa	al)		Needs More	e Work (11-20	points from go	al)		<b>•</b> v	Vorse than Ex	pected (> 20	) points from	goal)	
INDICATORS	CY2014	QTRLY GOAL	JAN	FEB	MAR	1Q	APR	MAY	JUN	2Q	JUL	AUG	SEP	3Q	ОСТ	NOV	DEC	4Q	CY2015
						QUARTER TOTAL				QUARTER TOTAL				QUARTER TOTAL	_			QUARTER TOTAL	
RESPIRATORY PROTECTION PROGRAM		CU TR/	59%	62%		<b>62%</b>		74%	72%	73%	77%		83%	83%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	83%
# of staff fit tested	NEW FOR		413	<u>439</u>				<u>520</u>	<u>560</u>		600		<u>739</u>			-	-	-	
	NEW FOR CY2015	ATIV NG 1	703	703				703	783		783		<u>886</u>						
Total # of staff required to be fit tested		0 m	703	703									000						
							MA	ATERIAL	<u>.S MAN</u>		IT								
					C	UARTER AVERAGE				QUARTER AVERAGE			C	QUARTER AVERAGE			0	QUARTER AVERAGE	
PRODUCT RECALL ALERT SUBMISSION				92%		<b>92%</b>		100%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		#DIV/0!	#DIV/0!	92%
<u># of departments that returned &amp;</u> completed product alert notification	87%	100%	<u>0</u>	<u>58</u>	<u>0</u>	$\diamond$	<u>0</u>	<u>63</u>											
# of product recall notifications sent out			0	63	0		0	63											
						QUARTER				QUARTER				QUARTER				QUARTER	
PRODUCT RECALLS	44		0	3	0	TOTAL	0	3	0	TOTAL	0	0	0	TOTAL	0	0	0	TOTAL	6
Equipment	11	TRACKING DATA	0	0	0	0	0	0	U	0	0	0	0	0	0	0	0	0	0
Medical Device	NEW for	CKII ATA	0	3	0	3	0	3		3				0				0	6
Pharmaceuticals	CY2015 0	NG	0	0	0	0	0	0		0				0				0	0
							S	FCURIT			г								
						QUARTER				QUARTER				QUARTER				QUARTER	
# OF THEFTS	3	0	1	1	1	TOTAL	5	0	2	TOTAL	2	2	1	TOTAL				TOTAL	15
# OF ASSAULTS	8	0	1	1	1	3	3	4	1	8	0	1	1	2				0	13
# OF HARRASSMENTS	NEW FOR CY2015	0	0	0	1	1	2	2	1	5	1	1	1	3				0	9
# OF VANDALISMS	9	0	0	0	0	0	0	0	0	0	0	2	2	4				0	4
# OF DISTURBANCES/CODE 60s	15	0	3	1	3	7	5	6	4	15	2	5	2	9				0	31
# OF SMOKING VIOLATORS # OF ALCOHOL CONSUMPTION VIOLATION	113 10	TRACKING DATA 0	5 0	10 1	0 0	15 1	5 0	4 0	10 0	19 0	14 0	0 0	2 0	16 0				0 0	50 1
# OF UNSECURED AREAS REPORTED	135	0	3	4	3	10	4	4	3	11	5	4	4	13				0	34
# OF EMPLOYEES WITHOUT ID	302	0	7	12	48	67	24	30	30	84	25	45	35	105				•	256
FIRE EXIT ALARM ACTIVATION	703	<250	40	25	38	103	15	10	50	75	39	50	27	116				0	294
						QUARTER TOTAL				QUARTER TOTAL				QUARTER TOTAL				QUARTER TOTAL	
# OF INFANT/PEDIATRIC ABDUCTION DRILLS CONDUCTED	1	1/YR	0	0	0	0	0	0	0	0	0	0	0	0				0	0
						QUARTER TOTAL				QUARTER TOTAL				QUARTER TOTAL				QUARTER TOTAL	
# OF ACTIVE SHOOTER DRILLS CONDUCTED	1		0	1	0	0	0	0	0	0	0	0	0	0				0	0
						HAZA	RDOUS	MATER	IALS AN	ND WAST	E PROG	RAM							
					C	UARTER AVERAGE			1	QUARTER AVERAGE			(	QUARTER AVERAGE			(	QUARTER AVERAGE	:
HAZARDOUS MATERIALS INVENTORY LISTING				100%	82%	91%	100%	100%	100%	100%		100%	82%	91%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	91%
	NEW FOR CY2015	98%	<u>0</u>	<u>3</u>	<u>9</u>	$\diamond$	3	<u>3</u>	<u>3</u>	*	<u>0</u>	<u>5</u>	<u>9</u>	$\diamond$	L				L
Total # of HMIL due for completion			0	3	11		3	3	3		0	5	11						
					C	UARTER AVERAGE				QUARTER AVERAGE			C	QUARTER AVERAGE			(	QUARTER AVERAGE	<u>.</u>
VOLUME OF REGULATED																			

RAGE	QUARTER AVERAGE	_
5	#DIV/0!	18,211

Better than Expected (Not less	than 2 poi	nts from g	joal) 🔶	Expected ( I	ess than 10	points from goa	al)		Needs Mor	e Work (11-20 p	points from go	al)		•
INDICATORS	CY2014	QTRLY GOAL	JAN	FEB	MAR	1Q	APR	MAY	JUN	2Q	JUL	AUG	SEP	3Q
	<u> </u>						EMER	GENCY	MANAC	<b>SEMENT</b>	PLAN			
						QUARTER TOTAL				QUARTER TOTAL				QUARTER TOTAL
OF FSE CONDUCTED ANNUALLY	2	2/YR	1	0	1	2	0	1	0	1	0	0	0	0
						QUARTER TOTAL				QUARTER TOTAL				QUARTER TO
ROPICAL STORMS 09W &			0%	0%	0%	0%	0%	0%	80%	80%	100%			
HALONG (11W) # of improvements addressed		SUMU	<u>0</u>	<u>0</u>	<u>0</u>		<u>0</u>	<u>0</u>	4		<u>5</u>		Y 2015 -	
Total # of areas for improvement		CUMULATIVE	5	5	5		5	5	5		5	JOL	1 2012 -	
						QUARTER TOTAL				QUARTER TOTAL				QUARTER TO
014 TRIENNIAL AIRLINE CRASH		TRACKING	0%	0%	0%	0%	0%	0%	25%	25%	25%	25%	75%	75%
# of improvements addressed		KING	<u>0</u>	<u>0</u>	<u>0</u>		<u>0</u>	<u>0</u>	<u>1</u>		<u>1</u>	1	3	
Total # of areas for improvement			4	4	4		4	4	4		4	4	4	
		1				COMPLETION				COMPLETION				COMPLETIC
2015 KONTRA I PILIGRU						Bogan	displaying	improvom	onte 20				75%	75%
<i># of improvements addressed</i> Total # of areas for improvement						Degan	uispiaying	mprovem	ents SQ				<u>3</u> 4	
· · · · · · · · · · · · · · · · · · ·								LIE	E SAFE	ТУ			· ·	
EMERGENCY GENERATOR			100%	100%	100%	QUARTER AVERAGE	100%	100%	100%	QUARTER AVERAGE	100%	100%	100%	QUARTER AVE
t of emergency generator testing completed	94%	100%	<u>30</u>	<u>24</u>	<u>24</u>	*	24	<u>30</u>	<u>24</u>	*	35	<u>29</u>	<u>29</u>	$\bigstar$
t of testing scheduled			30	24	24		24	30	24		35	29	29	
						QUARTER AVERAGE	E			QUARTER AVERAGE				QUARTER AVE
FIRE DOORS MAINTAINED			100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
<u># of fire doors maintained</u>	100%	100%	<u>195</u>	<u>195</u>	<u>195</u>	$\star$	<u>195</u>	<u>195</u>	<u>195</u>	$\star$	<u>195</u>	<u>195</u>	<u>195</u>	$\star$
# maintenance scheduled			195	195	195		195	195	195		195	195	195	
FIRE ALARM DEVICES TESTED			100%	100%	1000/	QUARTER AVERAGE		100%		QUARTER AVERAGE	00/	00/	4000/	QUARTER AVE
# of fire alarm devices tested	100%	100%	<b>100%</b>	<b>100%</b> <u>100</u>	<b>100%</b> <u>1015</u>	100%	<b>100%</b>	<b>100%</b> <u>45</u>	100% 35	100%	<b>0%</b>	<u>0%</u>	100%	33%
# of testing scheduled	100 / 0	10070	4 <u>1</u> 41	100	<u>1015</u> 1015	*	<u>27</u> 27	<u>45</u> 45	<u>35</u> 35	$\star$	<u>0</u> 20	<u>0</u> 40	<u>43</u> 43	
								FIR		ТҮ				
						QUARTER AVERAGE	:			QUARTER AVERAGE				QUARTER AVE
				100%	99%	99%		100%	100%	100%		100%	100%	100%
TAFF KNOWLEDGE FOR R.A.C.E # of staff knowledgable of RACE	95%	100%						36				80		
# of staff interviewed			<u>0</u> 0	<u>29</u> 29	96 97	*	<u>0</u> 0	36	<u>55</u> 55	$\star$	<u>0</u> 0	80 80	<u>25</u> 25	$\bigstar$
							-				-			
						QUARTER				QUARTER				QUARTER
OF EQUIPMENT FAILURES	728	TRACKING	63	85	81	TOTAL <b>229</b>	61	65	61	TOTAL <b>187</b>	80	68	90	TOTAL <b>238</b>
# of equipment failure due to operator		DATA TRACKING												
error # of Equipment Failure that impacted	49	DATA	7	4	9	20	9	8	6	23	0	1	4	5
patient care		0	0	0	0	0	0	0	0	0	0	0	0	0
						QUARTER AVERAGE	: 			QUARTER AVERAGE				QUARTER AVE
EQUIPMENT PM			96%	46%	94%	79%	100%	100%	100%	100%	100%	100%	99%	99%
# of equipment with PM completed	73%	100%	<u>51</u>	<u>239</u>	<u>258</u>		<u>324</u>	<u>304</u>	<u>207</u>	$\bigstar$	<u>401</u>	<u>443</u>	<u>276</u>	$\bigstar$
· · · · ·														

Worse than Expected (> 20 points from goal)

	OCT	NOV	DEC	4Q	CY2015
R				QUARTER TOTAL	
				0	3
DTAL				QUARTER TOTAL	
ROP	ICAL STO	RMS			100%
PRO	OVEMENT	S COMPI	LETED - 1	00%	
TAL				QUARTER TOTAL	
	#DIV/0!	#DIV/0!	#DIV/0!		#DIV/0!
NC	#DIV/01	#DIV/0!	#DIV/0!	COMPLETION	
		HDIV/0:			
RAGE	<b></b>			QUARTER AVERAGE	
	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	100%
RAGE	#DIV/0!	#DIV/0!	#DIV/0!	QUARTER AVERAGE	100%
RAGE				QUARTER AVERAGE	
	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	100%
RAGE				QUARTER AVERAGE	000/
		AN 200 AN	#DIV/0!	#DIV/0!	99%
				0111222	
8				QUARTER TOTAL	
				0	654
				0	48
				0	0
RAGE	up a de t	uppedat		QUARTER AVERAGE	=00/
	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	<b>79%</b>

Better than Expected (Not less	than 2 poi	ints from g	joal) 🔶	Expected (I	ess than 10 p	points from goa	I)	Needs More Work (11-20 points from goal) Worse than Expected (>				xpected (> 2	20 points from goal)						
INDICATORS	CY2014	QTRLY GOAL	JAN	FEB	MAR	1Q	APR	MAY	JUN	2Q	JUL	AUG	SEP	3Q	ОСТ	NOV	DEC	4Q	CY2015
		<u> </u>					U	TILITIE	S MANA	GEMEN	т								
						QUARTER TOTAL				QUARTER TOTAL				QUARTER TOTAL				QUARTER TOTAL	
# OF ELEVATOR FAILURES	31	<5	6	9	3	18	6	10	10	26	2	2	1	5				0	49
# OF UTILITIES FAILURES	1476	TRACKING DATA	128	131	100	359	121	119	105	345	85	106	121	312				0	1016
# of utilities failure due to operator	111	TRACKING DATA	10	10	7	27	9	11	15	35	4	1	11	16				0	78
# of utilities failure that impacted patient care	1	0	0	0	0	0	0	0	0	0	0	0	0	0				0	0
					(	QUARTER AVERAGE				QUARTER AVERAG	θE		(	QUARTER AVERAGE				QUARTER AVERAGE	
UTILITY PM			94%	98%	98%	<b>97%</b>	98%	90%	99%	<b>96%</b>	98%	95%	58%	84%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	97%
_ # of utilities with PM completed	91%	100%	<u>576</u>	<u>769</u>	<u>837</u>	$\diamond$	<u>564</u>	<u>702</u>	<u>985</u>	$\diamond$	<u>581</u>	<u>619</u>	<u>542</u>						
# of utilities scheduled for PM			615	784	850		575	776	1000		590	652	942						
					(	QUARTER AVERAGE				QUARTER AVERAG	E		(	QUARTER AVERAGE				QUARTER AVERAGE	
BIOLOGICAL GROWTH TESTING ON STERILIZER			100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	#DIV/0!			#DIV/0!	100%
# of completed sterilizer testing	100%	100%	<u>106</u>	<u>103</u>	<u>113</u>	*	113	<u>110</u>	<u>111</u>	*	<u>111</u>	<u>114</u>	<u>115</u>	*					
# of testing scheduled			106	103	113	~	113	110	111	~	111	114	115	A					
								EC		ON									
ENVIRONMENT OF CARE TRAINING (ATTENDANCE)													91%	91%					
# of staff that passed the evaluation testing Total # of staff	90%	90%	TRAININ	G TO OCCUF	R IN 3RD	QUARTER	TRAINING	G TO OCCUI	R IN 3RD	QUARTER	. <u> </u>		<u>986</u> 1087						
			<b></b>				<b></b>				ı				r				r
ACTIVE SHOOTER TRAINING	<b>C</b> (0)/	4000/							84%	84%			75%	75%					
<u># of staff that attended</u> Total # of staff	66%	100%	TRAIN	ING ONGOI	NG FROM (	CY2014			<u>820</u> 977				<u>814</u> 1087						

### GUAM MEMORIAL HOSPITAL AUTHORITY BALANCE SHEET COMPARISON AS OF OCT 2015

	SEP-2015	OCT-2015	CHANGE
CURRENT ASSETS	~~~~ <u>~~</u> ~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~		* * * * * * * * * * * * * * * * * * * *
Cash - Operations	-\$127,236	-\$337,547	-\$210,311
Cash - Restricted	\$439,967	\$439,967	φ210,011
Patient Accts Receivable-Current	\$164,757,151	\$173,190,143	\$8,432,992
Patient Accts Receivable-Reserved	\$135,848,270	\$135,740,424	-\$107,846
Receivables			. , .
Suspense Accounts	-\$4,120,942	-\$8,373,647	-\$4,252,705
Less: Reserve for Cont Allow	-\$144,201,265	-\$148,138,087	-\$3,936,822
Less: Reserve for Bad Debts	-\$135,848,270	-\$135,740,424	\$107,846
Due from GovGuam	\$736,929	\$1,462,870	\$725,941
Other Receivables	-\$3,894	-\$29,101	-\$25,207
Inventories	\$3,759,863	\$3,128,123	-\$631,740
Prepaid Expenses	\$300,385	\$271,577	-\$28,808
Total Current Assets	\$21,540,958	\$21,614,298	\$73,340
Property, Plant and Equipment	\$38,748,875	\$38,349,973	-\$398,902
Total Assets	\$60,289,833	\$59,964,271	-\$325,562
LIABILITIES & FUND BALANCE	$\nabla \nabla \nabla T$		
CURRENT LIABILITIES	NON		
Current Portion of Long Term Debt	\$2,120,710	\$2,130,180	\$9,470
Deferred Revenue	\$250,000	\$250,000	· ·
Accounts Payable, Trade	\$21,273,609	\$21,104,077	-\$169,532
Accounts Payable, Government	\$4,133,894	\$4,733,280	\$599,386
Other Accrued Liabilities	\$1,219,550	\$1,205,550	-\$14,000
Accrued Payroll & Benefits	\$2,405,181	\$2,292,592	-\$112,589
Current Portion of accrued AL	\$1,723,374	\$1,735,999	\$12,625
Total Current Liabilities	\$33,126,318	\$33,451,678	\$325,360
Notes Payable, net of curent portion	\$19,475,021	\$19,290,499	-\$184,522
Accrued AL, net of current portion	\$2,193,385		•
Accrued Sick Leave	\$4,153,332	\$4,023,577	-\$129,755
Total Long-Term Liabilites	\$25,821,738	\$25,523,530	-\$298,208
Fund Balance	\$1,341,778	\$989,064	-\$352,714
Total Unrestricted Funds	\$60,289,833	\$59,964,271	-\$325,562

GMHA Comparative Income Statemennt-September 2015 and October 2015

ост SEP CHANGE TOTAL YTD STATEMENT OF REV AND EXP Gross Patient Revenues \$13,942,833 \$14,228,403 \$285,570 \$14,228,403 -\$4,466,784 **Contractual Adjustments** -\$5,281,707 \$814,923 -\$4,466,784 **Bad Debts Expense** -\$1,541,817 -\$1,471,321 \$70,496 -\$1,471,321 NET PATIENT REVENUES \$8,290,298 \$7,119,309 \$8,290,298 \$1,170,989 Other Operating Revenue Food Sales, Cafeteria \$43.370 \$50.684 \$7.314 \$50.684 Other \$12,867 \$12,096 -\$771 \$12,096 **Total Other Oper Revenues** \$56,237 \$62,780 \$6,543 \$62,780 TOTAL REVENUES \$7,175,546 \$8,353,078 \$8,353,078 \$1,177,532 **OPERATING EXPENSES:** Salaries \$5,102,321 \$4,965,075 -\$137,246 \$4,965,075 Fringe Benefits \$1,839,401 \$1,507,955 -\$331,446 \$1,507,955 Travel & Mileage Reimbursement \$24,010 \$7,715 -\$16,295 \$7,715 Training \$5,381 \$1,431 -\$3,950 \$1,431 **Contractual Services** \$1,221,179 \$1,185,321 -\$35,858 \$1,185,321 Supplies & Materials \$2,079,548 \$1,135,376 -\$944,172 \$1,135,376 **Minor Equipment** \$96,622 \$63,186 -\$33,436 \$63,186 Miscellaneous \$21,561 \$21,667 \$106 \$21,667 Utilities \$301,293 \$209,619 -\$91,674 \$209,619 TOTAL OPERATING EXPENSES \$9,097,345 \$10,691,316 -\$1,593,971 \$9,097,345 OTHER EXPENSES: Interest Expense \$195,449 \$99,792 -\$95,657 \$99.792 Sick & Annual Leave Exp \$186,722 -\$33,243 -\$219,965 -\$33,243 **Retiree Health Cost** \$2,000,000 -\$2,000,000 Depreciation Expense \$433,980 \$427,873 -\$6,107 \$427,873 Gain/Loss on Disposal **Bioterrorism Expenses** \$8,618 -\$8,618 FEMA/DOI CIP Expenses Compact Impact Expenses \$210,382 -\$210,382 GO Bond PL 29-19 Expenses -\$38,366 \$38,366 Expired/Surveyed Supplies -\$33,968 \$1,935 Inventory Adjustment \$35,903 \$1,935 TOTAL OTHER EXPENSES \$2,962,817 \$496,357 -\$2,466,460 \$496,357 TOTAL EXPENSES \$13,654,133 -\$4,060,431 \$9,593,702 \$9,593,702 **REVENUES OVER EXPENSES** \$1,240,624 -\$6,478,587 \$5,237,963 -\$1,240,624 NON-OPERATING REVENUES GOVGUAM SUBSIDY CMS Settlement of Fiscal 2012 Trans GovGuam-Ret Healt FEMA/DOI CIP Revenues GovGuam Reimbursement GO Bond Revenue \$139,812 -\$139,812 Compact Impact **Bioterrorism Grant ARRA Revenue** Contributions -\$34,327 \$34,327 TOTAL NON-OPERATING REVE \$174,139 -\$174,139 PROFIT(+) / LOSS (-) -\$6,304,448 -\$1,240,624 \$5,063,824 -\$1,240,624 \_\_\_\_\_\_ \_\_\_\_\_ \_\_\_\_\_ \_\_\_\_\_

#### GMHA Comparative Income Statement YTD October 2014 and 2015

#### **GUAM MEMORIAL HOSPITAL AUTHORITY**

		Oct-14		Oct-15		Change	Y	TD Oct 2014	Y	TD Oct 2015		Change
STATEMENT OF REV AND EX	 Р											
Gross Patient Revenues	\$	12,647,152	\$	14,228,403	\$	1,581,251	\$	12,647,152	\$	14,228,403	\$	1,581,251
Contractual Adjustments	\$	(1,963,286)		(4,466,784)		(2,503,498)	\$	(1,963,286)	\$	(4,466,784)	\$	(2,503,498)
Bad Debts Expense	\$	(870,600)	\$	(1,471,321)	\$	(600,721)	\$	(870,600)	\$	(1,471,321)	\$	(600,721)
NET PATIENT REVENUES	\$	9,813,266	\$	8,290,298	\$	(1,522,968)	\$	9,813,266	\$	8,290,298	\$	(1,522,968)
Other Operating Revenue Food Sales, Cafeteria	\$	28.000	æ	50 60 4	•	40.004	\$		•	50.004	~	10.001
Other	э \$	38,290 13,765	\$ \$	50,684 12,096	\$ \$	12,394 (1,669)	э 5	38,290 13,765	\$ \$	50,684	\$ \$	12,394
Ouler				12,090	-	(1,009)				12,096	ф 	(1,669)
Total Other Oper Revenues	\$	52,055	\$	62,780	\$	10,725	\$	52,055	\$	62,780	\$	10,725
TOTAL REVENUES	\$	9,865,321	\$	8,353,078	\$	(1,512,243)	\$	9,865,321	\$	8,353,078	\$	(1,512,243)
OPERATING EXPENSES:						~						
Salaries	\$	5,287,722	\$	4,965,075	\$	(322,647)	\$	5,287,722	\$	4,965,075	\$	(322,647)
Fringe Benefits	\$	1,665,996	\$	1,507,955	\$	(158,041)	\$	1,665,996	\$	1,507,955	\$	(158,041)
Travel & Mileage Reimburse	\$	-	\$	7,715	\$	<, <b>7,715</b>	\$	-	\$	7,715	\$	7,715
Training	\$	-	\$	1,431	\$	- 🔨 🖓 ,431 💟	\$	-	\$	1,431	\$	1,431
Contractual Services	\$	756,801	\$	1,185,321	े\$	428,520	\$	756,801	\$	1,185,321	\$	428,520
Supplies & Materials	\$	1,038,472	\$	1,135,376	\$	96,904	\$	1,038,472	\$	1,135,376	\$	96,904
Minor Equipment	\$	40,209	\$ {	63,186	\$	🔿 22,977 👘	\$	40,209	\$	63,186	\$	22,977
Miscellaneous	\$	37,948	\$	21,667	\$	(16,281)	\$	37,948	\$	21,667	\$	(16,281)
Utilities	\$	300,235	\$	209,619	\$	(90,616)	\$	300,235	\$	209,619	\$	(90,616)
TOTAL OPERATING EXPENSE OTHER EXPENSES:	\$	9,127,383	\$	9,097,345	\$	(30,038)	\$	9,127,383	\$	9,097,345	 \$	(30,038)
Interest Expense	\$	166,445	\$	99,792	\$	(66,653)	\$	166,445	\$	99,792	\$	(66,653)
Sick & Annual Leave Expense	\$	120,869	\$	(33,243)	\$	(154,112)	\$	120,869	\$	(33,243)	\$	(154,112)
Retiree Health Cost	\$	-	\$	-			\$	-	\$	-		
Depreciation Expense	\$	363,241	\$	427,873	\$	64,632	\$	363,241	\$	427,873	\$	64,632
Gain/Loss on Disposal			\$	-	\$	-	\$	-	\$	-	\$	-
ARRA Expenses	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-
Bioterrorism Expenses	\$	1,684	\$	-	\$	(1,684)	\$	1,684	\$	-	\$	(1,684)
FEMA/DOI CIP Expenses	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-
Compact Impact Expenses	\$	21,622	\$	-	\$	(21,622)	\$	21,622	\$	-	\$	(21,622)
GO Bond PL 29-19 Expenses	\$	208,134	\$	-	\$	(208,134)	\$	208,134	\$	-	\$	(208,134)
Expired/Surveyed Supplies			\$	-	\$	-	\$	-	\$	-	\$	-
Inventory Adjustment	\$	15,023	\$	1,935	\$	-	\$	15,023	\$	1,935	\$	-
TOTAL OTHER EXPENSES	\$	897,018	\$	496,357	\$	(387,573)	\$	897,018	\$	496,357	\$	(387,573)
TOTAL EXPENSES	\$	10,024,401	\$	9,593,702	\$	(417,611)	\$	10,024,401	\$	9,593,702	\$	(417,611)
REVENUES OVER EXPENSES	\$	(159,080)	\$	(1,240,624)	\$	(1,094,632)	\$	(159,080)	\$	(1,240,624)	\$	(1,094,632)
NON-OPERATING REVENUES												
GOVGUAM SUBSIDY	\$	3,332,631	\$	-	\$	(3,332,631)	\$	3,332,631	\$	-	\$	(3,332,631)
CMS Settlement of Fiscal 2012	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-
Trans GovGuam-Ret Health			\$	-	\$	-	\$	-	\$	-	\$	-
FEMA/DOI CIP Revenues	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-
GovGuam Reimbursement	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-
GO Bond Revenue	\$	178,822	\$	-	\$	(178,822)	\$	178,822	\$	-	\$	(178,822)
Compact Impact	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-
Bioterrorism Grant	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-
Misc Revenue NPO Write			\$	-	\$	-	\$	-	\$	-	\$	-
ARRA Revenues			\$	-	\$	-	\$	-	\$	-	\$	-
Contributions	\$ 	200			\$ 	(200)	\$ 	200	\$ 	-	\$ 	(200)
TOTAL NON-OPER REV	\$	3,511,653	\$	•	\$	(3,511,653)	\$	3,511,653	\$	•	\$	(3,511,653)
CHANGE in NET ASSETS	\$	3,352,573	\$	(1,240,624)		(4,606,285)	\$		\$	(1,240,624)		(4,606,285)
	===:	==========			<b>Z</b> Z3		===:				====	

#### GMHA Sources and Uses of Cash YTD 10/31/2015

#### FY 2016 CASH FLOW

DESCRIPTION	Oct-15 ACTUAL	Nov-15 ACTUAL	Dec-15 ACTUAL	YTD TOTAL
CASH - Beginning balance	\$312,731			
CASH RECEIPTS				
Patient Revenues	\$8,128,194			\$8,128,194
Other Receipts	\$119,812			\$119,812
Compact Impact Fund	•••••••			\$0
UPCA Settlement	\$3,469			\$3,469
E H R Incentive				\$0
Bioterrorism Grant				\$0
Donation				\$0
Gen Fund Subsidy				\$0
GO Bond				\$0
DOC Allotment	\$189,290			\$189,290
Medicare Settlement				\$0
TOTAL CASH RECEIPTS	\$8,440,765	\$0	\$0	\$8,440,765
CASH DISBURSEMENTS				
Operational Expenses: Salaries & Benefits	FE 470 0C0			<b>65 470 000</b>
Travel & Training	\$5,472,969 \$7,254	and the second se	2	\$5,472,969
Contractual Services	\$1,073,887	-63		\$7,254 \$1,073,887
Supplies & Materials	\$1,459,058	$\oslash^{\sim} V$		\$1,459,058
- Payment to Vendors	φ1,400,000	Sa N		\$0 \$0
Miscellaneous	\$59,501		$\nabla$	\$59,501
Missenarioodo	452.001	N. Y.		400,001
Utilities - Power	\$216,253			\$216,253
Water	) <b>(\$</b> 0)	1 and 10		\$0
Telephone	\$76,846			\$76.846
Boiler Fuel	\$17,067			\$17,067
Capital Outlay	$\rightarrow$			\$0
Sub-total	\$8,382,835	\$0	\$0	\$8,382,835
Other Cash Outlay:	40,002,000	40	40	40,002,000
Debt Service \$12M LOAN	\$268,240			\$268,240
	-	-	-	-
Sub-total	\$268,240	\$0	\$0	\$8,651,075
TOTAL DISBURSEMENTS	\$8,651,075	\$0	\$0	\$8,651,075
CASH-ENDING BAL	\$102,420	\$0	\$0	=

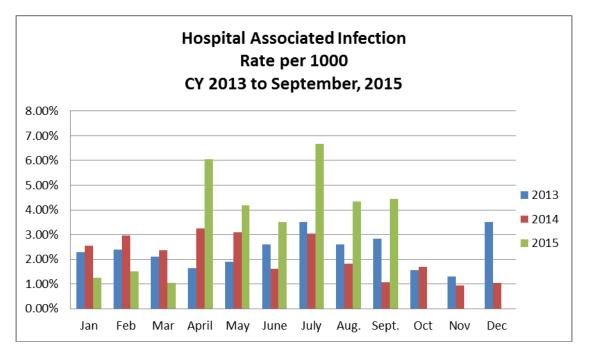
#### GMHA COLLECTIONS FROM INSURER FISCAL YEAR 2016

<b>G M H A</b> PAYOR	Oct-15	MONTHLY Nov-15	COLLECTIO	NS Total	MO Average	
Calvo's	\$1,123,427			\$1,123,427	\$1,123,427	13.82%
Netcare (Moylan)	118,703			118,703	118,703	
Staywell	303,848			303,848	303,848	
Takecare (Pacificare)	158,094			158,094	158,094	
Miscellaneous	191,315			191,315	191,315	
Self Pay	284,655			284,655	284,655	
Self Pay Admissions	168,000			168,000	168,000	
	\$2,348,042	\$0	\$0	\$2,348,042	2,348,042	
Medicare	917,381		$\sim$	917,381	917,381	11.29%
Medicaid	9,170		-2011	9,170	9,170	0.11%
MIP	2,748,402	E		2,748,402	2,748,402	33.81%
GovGuam	6,917		(1 > 1)	6,917	6,917	0.09%
DRT-tax offset	2,000,000	$\sim$	N.	2,000,000	2,000,000	24.61%
MAP-GRT		1100		0	0	0.00%
Private W/C	7,886	112	SY	7,886	7,886	0.10%
GovGuam W/C	40,344	KIC.	$\sim$	40,344	40,344	0.50%
$\sim$	\$5,730,100	\$0	\$0	\$5,730,100	5,730,100	
GMMS	V o			0	0	0.00%
Coll Agency of Guam FSM	50,051			50,051 0	50,051	0.62%
	50,051	0	0	50,051	\$50,051	
TOTAL COLLECTION	\$8,128,194	0	0	\$8,128,194	\$8,128,194 average	100.00%
Cafeteria sales	43,599			43,599	5	
Other receipts	53,534			53,534		
Medicare Settlement	22,679			22,679		
Allotment/Subsidy				0		
GRT Pharm Funds				0		
Urgent Care				0		
UPCA Settlement	3,469			3,469		
Compact Impact				0		
GO Bond				0		
Bioterrorism Grant				0		
DOC Allotment	189,290			189,290		
Donation				0		
DMHSA				0		
-	312,571		0	312,571		
Sub-total	\$8,440,765	\$0	\$0	\$8,440,765		
Less: Collection fee GMMS				0		
Collection Agency	(18,070)			(18,070)		
Dept of Rev offset	,			0		
Medicare Offset(PHS)				0		
Takecare Offset GMHA PRD				0		
-	(18,070)	0	0	(18,070)		
Total =	\$8,422,694 \$	; -	\$	\$8,422,694		

Guam Memorial Hospital Authority #850 Governor Carlos Camacho Road Oka Tamuning, Guam 96913

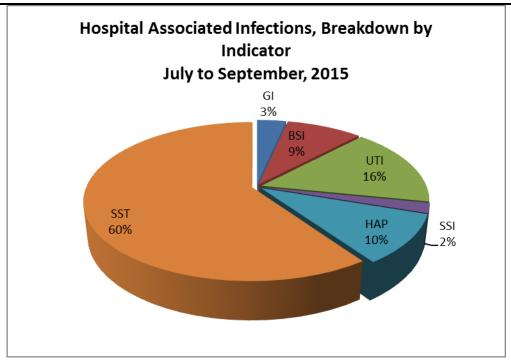
## **Infection Control Report**

## Hospital Acquired Infection (HAI) Attack Rate



The National Nosocomial Infection Surveillance (NNIS) System of the Centers for Disease Control and Prevention estimates that nosocomial infections occur in 5% of all acute-care hospitalizations.

	2011	2012	2013	2014	2015
Jan	2.08	1.24	2.25	2.55	1.26
Feb	2.16	1.79	2.38	2.95	1.52
Mar	1.40	1.24	2.06	2.36	1.05
April	3.36	1.94	1.63	3.26	6.06
May	2.01	1.80	1.89	3.09	4.17
June	2.86	4.23	2.60	1.62	3.50
July	3.05	3.52	3.53	3.05	6.67
Aug.	3.55	1.98	2.55	1.81	4.35
Sept.	2.91	2.14	2.82	1.07	4.43
Oct	1.25	3.10	1.55	1.67	
Nov	1.20	2.15	1.29	0.95	
Dec	3.39	1.34	4.02	1.05	



**<u>KEY</u>**: GI = gastrointestinal; BSI = blood stream infections; UTI = Urinary Tract Infections; SSI = Surgical Site Infections; HAP = Hospital Associated Pneumonia; SST-DECU = Skin and Soft Tissue Infections Decubitus Ulcer Infection

#### HEALTHCARE-ASSOCIATED INFECTIONS

In American hospitals alone, healthcare-associated infections account for an estimated 1.7 million infections and 99,000 associated deaths each year. Of these infections:

- 32% of all healthcare-associated infection are urinary tract infections
- 22% are surgical site infections
- 15% are pneumonia (lung infections)
- 14% are bloodstream infections

Source: CDC, 2010a.

2015	July	August	Sept	Qtr total
GI	2	3	0	5
BSI	5	5	3	13
UTI	11	7	6	24
SSI	1	1	1	3
HAP	4	5	6	15
-VAP	2	3	0	5
SST	38	22	29	89
Total	61	43	45	149

#### Table on Total Number of Hospital Associated Infections

July to Sept, 2015	Total Compliant	Total Observed	Percent of Compliance
Nursing	300	342	88%
Tele	24	27	89%
ER	41	56	73%
Hemodialysis	21	28	75%
OBW	33	39	85%
Peds	20	20	100%
ICU	41	45	91%
Surgical	25	29	86%
L&D	30	30	100%
MSW	35	38	92%
Nursery/NICU	30	30	100%
Medical Staff	49	59	83%
Ops (housekeeping)	58	74	78%
Pro Support	162	206	79%
Laboratory	44	57	77%
Dietary	32	43	74%
Radiology	23	30	77%
Respiratory	32	40	80%
Rehab	31	36	86%
TOTAL OBSERVED	569	681	84%

## Hand Hygiene Monitoring Report

Hand Hygiene Related Actions/Issues/Findings between July to September, 2015

- Compliance rates on hand hygiene are provided to departments observed.
- Additional observers have been added for observation of operations since this was a group of employees that maintained compliance percentages <80%.
- List of names of physician's hand hygiene observations (by name) are submitted for the OPPE report.

	July to Sept, 2014	Oct to Dec, 2014	Jan to March, 2015	April to June, 2015	July to Aug, 2015	Sept, 2015
My Doctor	82%	92%	100%	96%	99% (n=100)	96% (49/51)
My Nurse	75%	92%	100%	99%	99% (n=104)	100% (50/50)
My Nurse Assistant	81%	86%	100%	99%	98.6% (n=98)	98% (48/49)
Obtained my blood	78%	93%	100%	98%	96.5% (n=88)	98% (41/42)
Assisted me with muscular strengthening	26.8%	100%	100%	90%	81.8% (n=22)	92% (11/12)
Gave me breathing treatments	76.5%	88%	100%	83%	83.3% (n=24)	100% (15/15)
Other	0%		100%	100%	83.3% (n=6)	100% (4/4)
TOTAL	68%	91%	100%	97%	91.6%	97.7%

## Patient Surveys on Hand Hygiene

<u>Patient Hand Hygiene Surveys</u>: Patient observations on hand hygiene were initiated on February 3<sup>rd</sup>, 2014. These surveys are disseminated by the Guest Relation's department directly to the patient in the following departments: Surg, Tele/PCU, MSW, OBW. Instructions are provided on completion of the survey and submission into the patient survey boxes found in every nursing unit or to Infection Control Office.

## Catheter-Associated Urinary Tract Infections (CA-UTI) and Device Usage (DU) Rate

Month	ICU	ICU Patient	Device	Device
	Urinary	Days	Usage Rate	Usage Rate
	Catheter		GMH	NHSN
	Days			
Apr, 2015	235	246	0.96	0.78
May, 2015	257	309	0.83	0.78
June, 2015	254	286 <sup>1</sup>	0.88	0.78
July, 2015	195	270 <sup>2</sup>	0.72	0.78
Aug, 2015	237	301 <sup>3</sup>	0.79	0.78
Sept, 2015	240	283 <sup>4</sup>	0.85	0.78
TOTAL	1178	1412	0.83	0.78

#### Table 1. Urinary Catheter Device Usage per Patient Days in the ICU

<sup>1</sup>ICU patient days summed from ICU reports was 286. Census report showed ICU patient days as 191 for June, 2015. <sup>2</sup>ICU patient days summed from ICU reports was 270. Census report showed ICU patient days as 123 for July, 2015. <sup>3</sup>ICU patient days summed from ICU reports was 301. Census report showed ICU patient days as 135 for August, 2015. <sup>4</sup>ICU patient days summed from ICU reports was 283. Census report showed ICU patient days as 89 for Sept, 2015.

#### Table 2. Catheter-Associated Urinary Tract Infections per Urinary Catheter Days in the ICU

Month	ICU	ICU Urinary	CA-UTI	CA-UTI
	CA-	Catheter Days	Rate GMH	Rate <b>NHSN</b>
	UTI's			
Apr, 2015	2	235	8.51	3.1
May, 2015	0	257	0	3.1
June, 2015	0	254	0	3.1
July, 2015	1	195	10.25	3.1
Aug, 2015	2	237	8.44	3.1
Sept, 2015	1	240	4.17	3.1
TOTAL	6	1418	4.23	3.1

	June, 2015	July, 2015	Aug, 2015	Sept, 2015
Catheter Necessity (n=50)				
Catheter Necessity documentation	100%	100%	100%	100%
Nursing Care Plan	74‰1	80%	40%	83%
Insertion Technique				
Aseptic Technique	100% (n=5)	100%	none observed	none observed
Hand hygiene prior	100% (n=5)	100%	none observed	none observed
Use of single-use sterile gloves, drape and sponge	100% (n=5)	100%	none observed	none observed
Sterile antiseptic solution used appropriately for cleaning urethral meatus	100% (n=5)	100%	none observed	none observed
Single-Use packet of sterile lubricant jelly	100% (n=5)	100%	none observed	none observed
Catheter Maintenance				
Maintenance of sterile, continuous closed drainage system	100%	100%	100%	100%
Maintain unobstructed flow of urine	100%	100%	100%	100%
Collection bag emptied regularly (not allowed to back-flow)	87% (20 of 23)	87% (26 of 30)	87% (26 of 30)	97%
Separate, single-patient use collecting container used.	100%	100%	100%	97%
Maintain aseptic technique and avoid touch contamination of the drainage spigot when emptying urinary bag	100%	100%	90%	100%
Catheter properly secured for unobstructed flow and drainage	100%	100%	100%	83%

## *Table: Catheter-Associated Urinary Tract Infection(CA-UTI) Prevention Bundle* April to September, 2015

<sup>1</sup>Findings where Nursing Care Plans were lacking are corrected on the spot.

## <u>Central Line Associated Blood Stream Infections (CLA-BSI) and</u> <u>Device Usage (DU) Rate</u>

Month	ICU	ICU Patient	Device	Device
	Central	Days	Usage Rate	Usage Rate
	Line Days		GMH	**NNIS
Apr, 2015	224	246	0.91	0.49
May, 2015	278	309	0.90	0.49
June, 2015	152	286 <sup>1</sup>	0.53	0.49
July, 2015	211	$270^{2}$	0.78	0.49
Aug, 2015	179	301 <sup>3</sup>	0.59	0.49
Sept, 2015	156	283 <sup>4</sup>	0.55	0.49
TOTAL	1200	1695	0.70	0.49

#### Table 1. Central Line Usage per Patient Days in the ICU

<sup>1</sup>ICU patient days summed from ICU reports was 286. Census report showed ICU patient days as 191 for June, 2015. <sup>2</sup>ICU patient days summed from ICU reports was 270. Census report showed ICU patient days as 123 for July, 2015. <sup>3</sup>ICU patient days summed from ICU reports was 301. Census report showed ICU patient days as 135 for August, 2015. <sup>4</sup>ICU patient days summed from ICU reports was 283. Census report showed ICU patient days as 89 for Sept, 2015.

Table 2. Central Line Associated Blood Stream Infections (CLA-BSI)
per Central Line Days in the ICU

Month	ICU CLA- BSI	ICU Central Line Days	CLA-BSI Rate per 1000 GMH	CLA-BSI Rate per 1000 *NNIS
Apr, 2015	1	224	4.46	3.1
May, 2015	0	278	0	3.1
June, 2015	1	152	6.58	3.1
July, 2015	2	211	<b>9.48</b>	3.1
Aug, 2015	1	179	5.59	3.1
Sept, 2015	1	156	6.41	3.1
TOTAL	6	1200	5.00	3.1

# TABLE: Central Line Associated Blood Stream Infection Prevention BundleApril to September, 2015

	April, 2015	May, 2015	June, 2015	July, 2015	Aug, 2015	Sept, 2015
Catheter Necessity (n=50)						
Catheter Necessity documentation	100%	100%	100%	100%	100%	85.7%
with prompt removal of						(n=21)
unnecessary lines						
ICU – catheter		84.7%			70.7%	
necessity/appropriate indications		(61 of 72)			(41 of 58)	
Catheter necessity/Appropriate		64.2%			52.9%	
indication post transfer from ICU		(43 of 67)			(9 of 17)	
Volume of Catheters with		3			9	
duration of use $>3$ weeks (for						
short-term CVCs)					1	
Total Observations	• •		• •			
Total Central Line Insertion	301	311	381	28	32	33
Monitoring Forms Submitted Total Inserted	4.5	50	52	27	47	42
	45	58	53	37	47	43
(per query report MIS) Observation Rate	67%	53%	72%	76%	68%	77%
	0770	3370	1270	/070	0070	//70
Insertion Technique Handwashing, pre-procedure	1000/	1000/	1000/	960/	9.40/	000/
	100%	100%	100%	86%	84%	88%
Site preparation (and prep time)	100%	100%	100%	100%	100%	100%
Maximum barrier protection	100%	100%	100%	89%	78%	81.8%
Sterile gloves used	100%	100%	100%	100%	100%	100%
Head cap used	100%	100%	100%	89%	78%	81.8%
Procedural mask used	100%	100%	100%	89%	78%	81.8%
Maintenance of sterile field	100%	100%	100%	100%	100%	93.9%
Application of dressing post	100%	100%	100%	100%	100%	100%
insertion, using aseptic technique				1000/	1000/	
Appropriate labeling of dressing	100%	100%	100%	100%	100%	100%
Post procedure hand hygiene done	100%	100%	100%	89%	78%	84.8%
Catheter Maintenance (n=50)						
Line Secure, in tact	100%	100%	100%	100%	100%	100%
Dressing clean, in tact, & site care	100%	100%	100%	84%	88%	82%
done per protocol				21 / 100 1	20	

<sup>1</sup>Sampling size requirement for the above met: For a population size of 31 to 100, sample 30 cases.

## Surgical Site Infection (SSI) Report

	Apr,	May,	June,	July, 2015	Aug, 2015	Sept, 2015
	2015	2015	2015	<i>uj</i> , _ · · _ ·	8,	~~ <b>r</b> ·, _ · · - ·
Antibiotic Usage						
Appropriate Selection of	100%	100%	100%	100%	100%	100%
Antibiotics for Surgery Type	(42 of 42)	(42 of 42)	(39 of 39)			
Timely Administration of	93%	90%	87%	90%	83%	91%
antibiotics preop ( $\leq 1$ hour prior to	(39 of 42)	(47 of 52)	(34 of 39)	(37 of 41)	(35 of 42)	
cut)						
Timely Discontinuation of	95%	98%	97%	100%	93%	91%
prophylaxis postop (discontinued	(40 of 42)	(51 of 52)	(38 of 39)	(41 of 41)	(37 of 40)	
≤24 hours postoperatively)						
Other SSI Prevention Indicators						
Appropriate hair removal <sup>1</sup>	100%	100%	100%	97%	100%	100%
Postoperative Glucose control	3	3	3	3	3	3
(for major cardiac surgery						
patients)						
Postoperative Normothermia (for	100%	100%	100%	100%	100%	100%
colo-rectal surgery patients) <sup>2</sup>						

### TABLE: Surgical Site Infection Prevention Bundle

<sup>&</sup>lt;sup>1</sup>Appropriate hair removal such as: No hair removal at all, Clipping, Depilatory use. Inappropriate – razors.

<sup>&</sup>lt;sup>2</sup> Hypothermia reduces tissue oxygen tension by vasoconstriction; Reduces leukocyte superoxide production; increases bleeding and transfusion requirements; increases duration of hospital stay even in uninfected patients

<sup>&</sup>lt;sup>3</sup>No major cardiac surgeries observed

	2013	2014	2015
Jan	0	0	9
Feb	0	0	0
Mar	4	1	0
April	0	0	0
Мау	0	0	0
June	1	2	1
July	0	4	10
Aug	0	4	7
Sept	1	3	1
Oct	0	8	
Nov	0	1	
Dec	0	0	

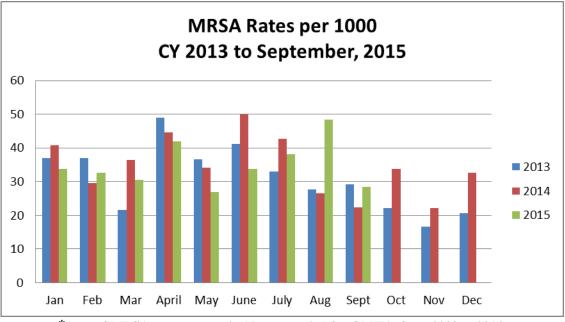
## **Flash Sterilization Monitoring Report**

The Centers for Disease Control and Prevention (CDC), the Joint Commission (JC), and Association of Perioperative Registered Nurses (AORN) all state that flash sterilization should be kept to a minimum and should not be used as an alternative to purchasing additional instruments, to save time, or for convenience.

Total	Device Type	<b>Reason Indicated</b>
2	Ear speculum	Insufficient Supply
1	Ear wax curette	Insufficient Supply
2	Frazier Suction tip	Insufficient Supply
1	Straight probe 18	Insufficient Supply
2	Book walter clamp	Dropped Instrument
2	Heavy weight vaginal	Dropped Instrument
	speculum	
1	Large retractor from	Insufficient Supply
	book walter	
1	Small vaginal dilators	Insufficient Supply
5	Small vascular clamps	Insufficient Supply
1	Small battery drill	Insufficient Supply

#### Table on Reasons Given by OR for Flashed items, July to September, 2015

## Multi-Drug Resistant Organism Monitoring,



\*Rate of MRSA cases over a six (6) year period for GMHA, from 2009 to 2014, was 35.21 per 1000 patients.

	2010	2011	2012	2013	2014	2015
Jan	28	51	35	37	41	34
Feb	24	42	30	37	30	33
Mar	20	26	28	22	36	31
April	38	31	32	49	45	36
Мау	39	36	33	37	34	27
June	23	46	34	41	50	34
July	36	36	39	33	43	38.3
Aug	34	60	31	28	27	48.5
Sept	41	31	36	29	22	28.5
Oct	41	45	35	22	34	
Nov	28	45	41	17	22	
Dec	45	35	26	20	33	
Average, above	33.1	40.3	33.3	35.5	36.3	

Table, Below: MRSA Rate Per Thousand by Month

MDRO / ESBL	CY 2013	CY 2014	Jan to September, 2015
MDR Acinetobacter	2.2	2.11	<b>3.70</b> <sub>2</sub>
MDR E. coli	7.51	11.88	14.74
MDR Klebsiella pn.	6.88	7.57	7.07
MDR Pseudomonas	0.64	0	0.12
VRE	3.83	2.99	3.89
CRE			<b>4.92</b> <sub>1</sub>

- 1 Cases of CRE were first identified in July, 2015 for GMH. No previous cases known. 83% of the cases were communityacquired (n=6).
- 2 See separate report for more details on pan-Resistant Acinetobacter baumanii cases in the ICU/CCU.

	March, 2015	April, 2015	May, 2015	June, 2015	July, 2015	Aug, 2015	Sept, 2015
Total Observations	192	227	79	81	183	141	
Hand Hygiene	100%	100%	100%	100%	100%	98%	100%
Appropriate Precautions sign placed	100%	97%	96%	100%	97%	94%	96%
Single-Use Gloves Used upon Entry <sub>1</sub>	100%	100%	100%	100%	100%	100%	100%
Single-Use gown used upon entry 1	100%	100%	100%	100%	100%	100%	85%
PPE is correctly removed and disposed following use <sub>1</sub>	100%	100%	100%	100%	100%	100%	100%
Appropriate Patient Placement: Single room or appropriately cohorted	100%	100%	99%	100%	98%	100%	91%
Patient Family Education document in chart	83% <sup>2</sup>	71% <sup>3</sup>	82% <sup>3</sup>	72% <sup>3</sup>	79%	85%	48%
Nursing Care Plan	80% <sup>2</sup>	82% <sup>3</sup>	90% <sup>3</sup>	89% <sup>3</sup>	97%	98%	99%

## *TABLE: Multi-Drug Resistant Organisms (MDRO) Prevention Bundle* March to September, 2015

<sup>1</sup> Observations did not include patient watchers or support persons

<sup>2</sup>Corrected from previous report.

<sup>3</sup>In all cases that lacked PFEs, nurses have verbalized that patient family were unavailable for signature acknowledgement.

## **Clostridium difficile Case Monitoring**

<u>CDIFF Prevalence / Incidence Rate:</u> C. difficile accounts for 20%–30% of cases of antibiotic-associated diarrhea. Because C. difficile infection is not a reportable condition in the United States, there are few surveillance data. However, based upon surveys of Canadian hospitals conducted in 1997 and 2005, incidence rates range from 3.4 to 8.4 cases per 1,000 admissions, in acute care hospitals.

*REFERENCE:* Miller MA, Gravel D, Mulvey M, et al. Surveillance for nosocomial Clostridium difficile associated diarrhea (N-CDAD) within acute-care hospitals in Canada: results of the 2005 nosocomial infections surveillance program (CNISP) study shows escalating mortality. In: Proceedings of the 16<sup>th</sup> Annual Scientific Meeting of the Society for Healthcare Epidemiology of America; March 18–21, 2006; Chicago, IL.

Table on GWIH CDAD Kate per 1000 (Benchmark SHEA, 2000)								
Month	2014	2015	National Published					
			rate per 1000					
January		1.01	3.4 - 8.4					
February		0	3.4 - 8.4					
March		2.16	3.4 - 8.4					
April	2.36	2.31	3.4 - 8.4					
May	5.55	4.00	3.4 - 8.4					
June	1.13	1.21	3.4 - 8.4					
July	2.06	2.17	3.4 - 8.4					
August	4.88	0.99	3.4 - 8.4					
September	2.85	0	3.4 - 8.4					
October	4.16 <sup>1</sup>		3.4 - 8.4					
November	$1.04^{1}$		3.4 - 8.4					
December	3.12 <sup>1</sup>		3.4 - 8.4					
TOTAL	2.55		3.4 - 8.4					

#### Table on GMH CDAD Rate per 1000 (Benchmark SHEA, 2006)

### Line Listing of CDAD Cases by Department and Origin / Acquisition, July to September, 2015

Date	Dept	Room	Origin
07/02/2015	Tele	360	CAI
07/31/2015	MSW	310	HAI
SNU			
08/13/2012	SNU	130b	HAI

NOTE: Currently, GMH has suspect CDAD cases tested by use of the toxin test. This is through Diagnostic Laboratory Services. This toxin test is done with reflex studies to include the Glutamate Dehydrogenase (GDH) Antigen and reflex Nucleic Acid Amplification Test (NAAT). There are testing concerns associated with use of the above which may have attributed to the decreased requests for testing amongst our physicians. In order to address the above, it is recommended that the hospital evaluate means for testing by Polymerase Chain Reaction (PCR). PCR testing appears to be rapid, sensitive, and specific and may ultimately address testing concerns.

# **TABLE: Clostridium Difficile Associated Diarrhea (CDAD) Prevention Bundle**April to September, 2015

	April, 2015	May, 2015	June, 2015	July, 2015	August, 2015	Sept, 2015
Prudent Antibiotic Prescribing						
Appropriate Antibiotic Selection	100%	100%	50%	50%	50%	
for CDAD patient						
Appropriate Duration of Treatment	100%	33%	50%	50%	50%	
for CDAD patient						
Appropriate route of treatment	50%	33%	50%	50%	50%	
Special Contact Precautions						
Hand Hygiene Before and After	100%	100%	100%	100%	100%	100%
Use of gloves prior to room entry <sub>1</sub>	100%	100%	100%	100%	100%	100%
Clinical staff use single-use gown	100%	100%	100%	100%	100%	100%
upon entry						
PPE is correctly removed and	100%	100%	100%	100%	100%	100%
disposed following use (prior to						
leaving patient's room) <sub>1</sub>						
Appropriate Patient Placement:	100%	100%	100%	100%	100%	100%
Single room or appropriately						
cohorted						
Documentation on Patient	100%	100%	100%	100%	100%	100%
Indicators						
Appropriate Environmental	100%	100%	100%	100%	100%	100%
Decontamination						

## MDRO and Antibiotic Usage Review Team (MAURT) January to September, 2015

This report is provided via the ASP Team which consists of: Internal Medicine, Infectious Disease Consulting Physicians, Clinical PharmDs, Microbiology Supervisor.

Indicator	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter
Total Antibiotic	179	107	
Administration Reviews			
(Concurrent)			
MDR Cases Reviewed	267	316	
Total Recommendations	15	17	49
Acceptance percentage	86.7%	83.3%	
Duplicate coverage	2	4	
Allergy	1		
Renal Dosing adjustment		1	
De-Escalation	9	4	6
Inappropriate Coverage	21	1	5
Extended Duration			
Pharmacokinetic dosing			29
(vanco/gent)			
Regimen change			4
recommendation			
Shortened Duration		3	5
Contraindication			
3+ Antibiotic Coverage	1	42	
Lacking cultures			
Percentage of Infectious	23.8%	22.9%	
Disease Consults			

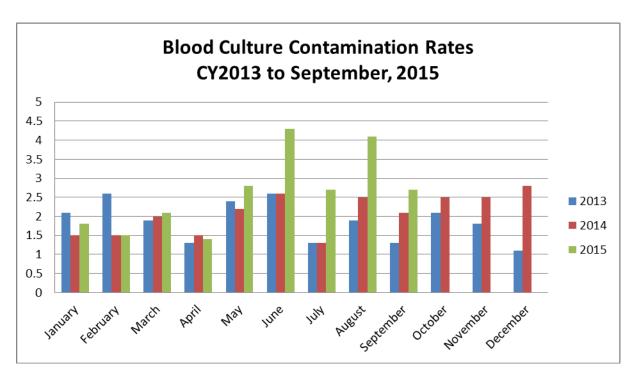
<sup>1</sup>Cephalosporin given for ESBL+

<sup>2</sup>This was noted with the practice of a single physician, multiple patients

The goal of this team is to serve as a panel of experts for reviewing and investigating multi-drug resistant cases and antibiotic reviews. This team seeks to improve and measure the appropriate use of antimicrobials by promoting the selection of optimal antimicrobial drug regimens, dose, duration of therapy, and route of administration. Overall, the goal is to seek to achieve optimal clinical outcomes related to antimicrobial use, minimize toxicity, and other adverse events, reduce the costs of healthcare from infections, and limit the selection for antimicrobial resistant strains.

## <u>\*Hospital Acquired Skin and Soft Tissue Infections-Decubitus Ulcer Infections</u> April to September, 2015

\*As of February, 2015, the Wound Care Team has taken accountability for the compilation, reviews, corrective action, and reporting on SST-DECU. Please refer to the separate report from the Wound Care Team. The team's charter is maintained by the Patient Safety Committee.



**Blood Culture Contamination Report** 

Information Provided via Microbiology Lab, Fe Bactad, Microbiology Supervisor

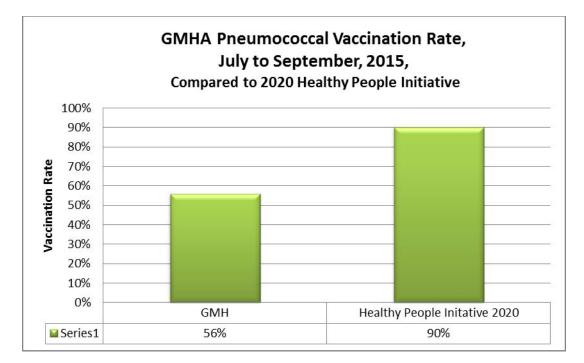
Standards published by the American Society of Microbiology indicate that blood culture contamination rates *should remain below 3%*.

	2010	2011	2012	2013	2014	2015
January	2.5	2.2	1.9	2.1	1.5	1.8
February	2.6	2.8	2.5	2.6	1.5	1.5
March	3.2	2.1	1.4	1.9	2.0	2.11
April	2.6	3.3	0.5	1.3	1.5	1.41
May	4.1	2.2	1.9	2.4	2.2	2.8
June	3.7	2.6	1.7	2.6	2.6	4.3
July	3.5	2.9	1.8	1.3	1.3	2.7
August	4.6	1.1	1.1	1.9	2.5	4.1
September	3.8	3.8	2.1	1.3	2.1	2.71
October	3.7	2.5	1.6	2.1	2.5	
November	3.4	2.8	2.3	1.8	2.5	
December	1.8	2.1	2.3	1.1	2.8	
Year Average	3.29	2.53	1.76	1.87	2.08	

<sup>1</sup>Verbal report received from Micro Supervisor

Influenza\* / Pneumococcal Vaccination of High Risk Patients

\*Influenza vaccination rates will be included in this report when the vaccine becomes available. July to September, 2015



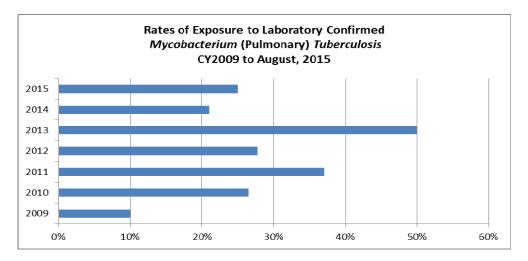
	July to Sept, 2015
Vaccination Rate	56%
Vaccination Administered <sub>1</sub>	
	27
Patient Refused	3
Vaccine Contraindicated	7
MD Advised against Vaccination	19
Instructed to Vaccinate in Clinic	11
Vaccine Indicated, No documentation <sub>2</sub>	21
Total Reviews	88

<sup>1</sup>Vaccination administration by the following departments: MSW 17, Tele/PCU 4, Surg 6

<sub>2</sub>Lack of documentation on Pneumococcal Vaccination noted in the following departments: MSW 10, Tele/PCU 6, Surg 5

*Healthy People 2020* initiative with the target immunization rate of 90% of adults aged 65 years and older and 60% of at-risk adults aged 18-64 years (U.S. Department of Health and HumanServices, 2013). The Centers for Medicare & Medicaid Services and The Joint Commission identified pneumococcal immunization as a core measure of quality for hospitalized patients (Robke & Woods, 2010). Despite all the recommendations and evidence of effectiveness, there continues to be missed opportunities in the hospital setting to provide this preventative measure.

**GMHA Tuberculosis Cases and Exposures Update, up to September, 2015** 



	2009	2010	2011	2012	2013	2014	2015
MTB	28	34	26	18	20	19	12
Exposures	3	9	10	5	10	4	3
Rate	10%	26%	37%	28%	50%	21%	25%

#### **Exposures April to September, 2015:**

An exposure occurred in March and April associated with services provided to a single patient. Patient X was seen on 3/9/15 with a chief complaint of fever and cough. Seen by Urgent Care physician and discharged home on Amoxicillin. On 4/10/15 Patient X returned to Urgent Care with complaints of unresolved fever and cough. The same physician was on duty. Patient X was discharged home on Amoxicillin. On 4/28/15, Patient X returned to Urgent Care with a complaint of fever, cough and intermittent respiratory distress. A CXR was ordered with suspicion for TB. Patient X was transferred to ER Airborne Room and admitted. AFB smears x3 were done: 2+ and 3 + on smear with rifampin resistance detected, other sensitivities were pending during the hospitalization. On interview by ICP, learned that Patient X was a contact to a known MDR-TB Patient Y seen at GMH in November, 2009. Patient Y's MDR-TB resistance was to all first 4-line anti-TB meds, and second line streptomycin. On Friday May 8th, 2015, a report was received that one of the urgent care nurses (Nurse Z-known negative reactor last tested in December, 2014) converted positive TST. Per the TB Program, LTBI treatment for a contact to Patient X would require the complete sensitivity results report and guidance from Curry Oakland and CDC Atlanta for treatment. Likely that, as in history, contacts may need treatment with Ethionamide and levofloxacin for 9 months. Nurse Z was evaluated as a TST converter on Monday, May 11, 2015 and referred for treatment at the TB Program. Patient Y.

## Laboratory Confirmed Mycobacterium Tuberculosis Cases for Guam "Prevalence Rate from the Community that GMHA Serves"

Year	<b>Total Cases</b>	Population	Rate
2004	51	156,610	32.5
2007	92	157,978	58.2
2008	90	158,437	56.8
2009	102	158,897	64.2
2010	101	159,358	63.4
2011	81	159,821	50.7
2012	68	160,285	42.4
2013	48	160,350	29.9
2014	56	161,216	34.7

Data from the CDC's National Tuberculosis Screening System indicate that the incidence of tuberculosis in the United States was 3.0 cases per 100,000 population in 2013.

			ATTENDANCE				
	Minutes of the regular meeting of the Guam Memorial Hospital Authority (GMHA)			Board Members: Executive Management: Frances Mantanona Theodore Lewis			
				Theodore Lewis			
				Zennia Pecina, RN Dr. Florencio Lizama Benita Manglona			
	Board of Trustees		Ricardo Terlaje, MD Valentino Perez				
				Dr. Hoa Nguyen – Excuse	d (Quarterly Med		
			Lee P. Webber –	Staff Meeting)			
	October 29, 2015   6:00 p.m.		Excused (O/I)				
	Daniel L. Webb Conference Room		Evelyna Akimoto –	All Other(s): June Perez – Acting, PIO			
			Excused	June Perez – Acting, PIO Jun Infante – Accounting			
1	CALL TO ORDER AND DETERMINATION OF QUORUM - A	fter notices were duly and time	ly issued nursuant t		nnotated		
	Chapter 8 Open Government Law, Section 8107(a) and with a						
	GMHA Board of Trustees at 6:19 PM on Thursday, October 29						
	GMHA Board of Trustees at 6.19 PM on Thursday, October 29				uning, Guam.		
	ISSUE/TOPIC/DISCUSSIONS	DECISION(S)/ACTION(S	RESPONSI		STATUS		
			" PARTY	TIMEFRAME			
П.	MEDICAL STAFF PRESIDENT'S REPORT						
	Dr. Nguyen was not present to provide his report due to a	No decisions or actions take	n. Dr. Nguyen	Reports to be	None		
	conflicting schedule.			provided at the			
				next meeting			
III.	EXECUTIVE SESSION - At the written request of Legal Cou	insel, Vice-chairperson Mantar	nona called the mee	ting into Executive Ses	sion. Trustee		
	Santos motioned and it was seconded by Trustee Grino to m	ove to executive session. Moti	on carried with all a	ves.			
	The minutes of the Executive Session are confider	ntial and kept under separate c	over in accordance	, with Title 5 Guam Cod	e Annotated.		
	Chapter 8 Open Government Law, Section 8111(c				,		
IV.	APPROVAL OF REGULAR SESSION MINUTES – The min	utes of the September 24, 201	5 regular meeting w	ere reviewed Trustee	Grino motioned		
	and it was seconded by Trustee Santos to approve the minut						
٧.	BOARD SUB-COMMITTEE REPORTS		vitir di dyco.				
۷.		1					
	A. Human Resources Subcommittee – Trustee		Trustees	Reports to be			
	Mantanona presented the following resolutions for the		Mantanona a				
	Board's review and approval:		Grino	next meeting			
	<ol> <li>Res. 16-01 Relative to the Creation of the Hospital</li> </ol>	Vice-chair Mantanona reque	sted		Tabled		
	Safety & Security Administrator Position	to table the decision until fur	ther				
	, ,	discussion and clarification w	vas				
		made at the subcommittee le					
	2. Res. 16-02 Relative to the Creation of Medical	Trustee Santos motioned an	dit		Approved		
	Records Coder I & II Positions	was seconded by Trustee G			ruproveu		
		to approve Resolution 16-02					
		printed. Motion carried with a					
		ayes.			1		
	B. Joint Conference and Professional Affairs		Trustees	Reports to be	Informational		
	<ul> <li>B. Joint Conference and Professional Affairs</li> <li><u>Subcommittee (JCPA)</u> - Dr. Lizama presented the following resolutions for the Board's review and approval.</li> </ul>		Trustees Webber and	Reports to be provided at	Informational		

Minutes of the Board of Trustees Regular Meeting Thursday, October 29, 2015 Page **1** of **9** 

<ul> <li>He stated that these individuals were new to the medical staff and did not have any issues.</li> <li>1. Res. 16-03, Relative to the Reappointment of Active Medical Staff Privileges (exp. 09/30/17) for:</li> <li>➢ Felipe Cortez, MD</li> <li>2. Res. 16-04, Relative to the Appointment of Provisional Medical Staff Privileges (exp. 09/30/16) for:</li> <li>➢ Maria Sy, MD</li> <li>➢ Daniel Case, MD</li> </ul>	was seconded by Trustee Santos to approve the resolutions presented. Motion carried with all ayes.	Medical Director Medical Staff Office		
<ul> <li>3. Res. 16-05, Relative to the Appointment of Allied Health Provisional Staff Privileges (exp. 09/30/16) for:</li> <li>&gt; Kevin Sullivan, CRNA</li> <li>&gt; Nathaniel Schwartz, CRNA</li> <li>&gt; Jonathan Jensen, CRNA</li> <li>&gt; Shannon McCrory, CRNA</li> </ul>				
C. <u>Facilities, Capital Improvement, and Information</u> <u>Technology Subcommittee</u> The subcommittee did not meet this month.	No decisions or actions taken.	Chairman Webber	Reports to be provided at each meeting	Deferred
<ul> <li>D. <u>Governance, Bylaws and Strategic Planning</u> <u>Subcommittee</u></li> <li>1. GMHA Board of Trustees Bylaws</li> <li>Trustee Terlaje noted the following recommendations made at the subcommittee level: <ul> <li>Establish a range for membership (e.g., minimum of 7 or maximum of 12)</li> <li>Establish different terms for each Board member to ensure continuity of ongoing board initiatives and activities (i.e., stagger the number of years of service for each member)</li> <li>Inquiry regarding whether or not other GMHVA members can become a Board member and not represent the GMHVA in an ex-officio capacity</li> <li>Feedback provided by Compliance Officer (grammatical and defining roles and responsibilities for compliance officer, PI coordinator, and risk manager)</li> </ul> </li> </ul>	Trustee Perez motioned and it was seconded by Trustee Grino to approve the bylaws with the recommendations for approval. Motion carried with all ayes. Clarification on the membership, terms, and email voting method would be sought from legal counsel before a final draft is signed.	Trustee Terlaje	Reports to be provided at each meeting	Informational
Trustee Grino requested if voting via email can be				

ered and, if so, incorporated into the bylaws.				
Member Performance Appraisal	The Board members concurred and were asked to submit their			
bed and approved a performance appraisal for	appraisals at the end of the meeting.			
as self-assessments for members to ine their strengths and weaknesses, and				
ic Plan	Updates to the Strategic Plan would be provided as			
discussed at the subcommittee level and	information becomes available.			
ent to all executive managers for scoring. He n analyze the scores and provide a final report subcommittee and then to the Board for review				
	No decisions or actions taken.	Trustees Santos and Grino	Reports to be provided at each meeting	Informational
re were no reported/internal sentinel events or orted safety events as of October 2015 ect and indirect citations were accepted by the nt Commission on 09/02/15 and 09/19/15 pectively asure of success monitoring for medication				
	Member Performance Appraisal a Terlaje reported that the subcommittee had bed and approved a performance appraisal for members. noted that the performance appraisal would be a self-assessments for members to ine their strengths and weaknesses, and or improvement. dic Plan a Terlaje reported that the Strategic Plan was discussed at the subcommittee level and be resurrected. ief planner would disseminate the working ent to all executive managers for scoring. He n analyze the scores and provide a final report subcommittee and then to the Board for review proval. mair Mantanona requested for an update before at Board meeting. <b>d Safety Subcommittee</b> - Trustee Santos e following: <u>ommission Updates</u> re were no reported/internal sentinel events or ported safety events as of October 2015 ect and indirect citations were accepted by the nt Commission on 09/02/15 and 09/19/15 pectively masure of success monitoring for medication magement was 84% and was extended due to	Member Performance Appraisal       The Board members concurred and were asked to submit their appraisals at the end of the meeting.         Perfaije reported that the subcommittee had bed and approved a performance appraisal for members.       The Board members concurred and were asked to submit their appraisals at the end of the meeting.         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Trustees Santos and Grino	Member Performance Appraisal       The Board members concurred and were asked to submit their appraisals at the end of the meeting.       Image: Concurred and were asked to submit their appraisals at the end of the meeting.         Noted that the performance appraisal would be as self-assessments for members to ine their strengths and weaknesses, and or improvement.       Updates to the Strategic Plan would be provided as information becomes available.         Perfaige reported that the Strategic Plan would be provided as information becomes available.       Updates to the Strategic Plan would be provided as information becomes available.         If plan and the subcommittee level and be resurrected.       Updates to the Strategic Plan would be provided as information becomes available.         If plan analyze the scores and provide a final report subcommittee and then to the Board for review proval.       No decisions or actions taken.       Trustees Santos and Grino         air Mantanona requested for an update before t Board meeting.       No decisions or actions taken.       Trustees Santos and Grino       Reports to be provided at each meeting and meeting and meeting and meeting.         ormission Updates       - Trustee Santos e following:       No decisions or actions taken.       Trustees Santos and Grino       Reports to be provided at each meeting and m

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performance improvement requirements	were requested to attand			
performance improvement requirements.	were requested to attend.			
<ul> <li><u>FY-2016 Indicators</u> Department heads were given a deadline of November 2015 to submit their PI indicators for CY- 2016.</li> </ul>				
It was requested for information to be shared among departments so that meaningful indicators can be identified for CY-2016.				
F. Finance and Audit Subcommittee		Trustee Grino	Reports to be	Informational
Trustee Grino reported that the subcommittee did not meet this month and deferred the financials to the CFO's report.		Trustee Mantanona	provided at each meeting	
• Trustee Grino reported that an independent audit on the use of the Hospital's credit card was conducted at the request of the Office of the Governor.	A report of the findings was provided to the Office of the Governor.			
<ul> <li>She provided the following details from the audit findings:</li> <li>there was no evidence of major abuse on the use of credit card</li> <li>an average of \$700 was charged monthly for meals with physicians and inbound consultants</li> </ul>	It was stated that the report would not be made available for the public and any inquiries shall be made to the Office of the Governor.			
there was a need to clarify appropriate uses of the credit card	The Finance and Audit subcommittee will develop a credit card policy which will			
Note: The intention of the credit card was for the purchase of supplies, equipment, and services; however, the arrangement needed to be assessed due to procurement rules and regulations payment guidelines.	define appropriate credit card charges, place a monthly limit, and identify an approval process to use the credit card.			
VI. ADMINISTRATORS' REPORTS				
<ul> <li>A. <u>Hospital Administrator/CEO's Report</u></li> <li>Mr. Lewis requested to include a nurse executive's report for future meetings. Ms. Pecina expressed her concern with the shortage of nurses in the critical care areas. She stated that the compensation for specialty nurses needed to be assessed in order to recruit and retain those who were currently employed. She noted that Guam</li> </ul>	Mr. Lewis' request was duly noted. The Acting, Associate Administrator of Clinical Services' report will be added to the agenda for future meetings.	Mr. Lewis	Reports to be provided at each meeting	Informational

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			1		I
	Regional Medical City offered better compensation.				
	<ul> <li>Mr. Lewis reported that he was in the process of recruiting individuals for the Associate Administrator of Operations and Professional Support positions and expected for them to be filled by the next Board meeting.</li> </ul>				
	• Mr. Lewis reported that a response was received by the College of American Pathologists (CAP) relative to the findings in the lab during their last visit. He stated that management of the lab, blood platelets, and equipment were among the major citations but action plans were developed to address them.	Actions were being taken to address the findings. Mrs. Manglona arranged an agreement with American Red Cross regarding the Hospitals account and specific delivery			
	Dr. Terlaje inquired what would happen if the lab lost its accreditation.	dates were identified due to the high cost and short shelf-life for blood products.			
	Mr. Lewis stated that the Hospital may also be at risk for losing its Joint Commission accreditation.				
B	Chief Financial Officer's Report		Mrs. Manglona	Reports to be	Informational
5	<ul> <li>Mrs. Manglona reported that a legislative hearing was held for the proposed adjustment of hospital rates to reflect current year Medicare reimbursements.</li> </ul>			provided at each meeting	
	She stated that her next focus was to revise the room and board rates, which will incorporate charges for items that were often denied by insurers.				
	<ul> <li>Mrs. Manglona reported that submissions for on-line payment service were due next week. She noted that both local and off-island vendors obtained packets.</li> </ul>				
	Trustee Mantanona inquired if research was done to determine the feasibility of on-line bill payments.				
	Mrs. Manglona clarified that the initiative was an				
	action plan to address a finding from the Office of Inspector General.				

system so that patients can manage their accounts and make payment arrangements online.			
<ul> <li>Mrs. Manglona reported that the Hospital was looking into contracting a call center service to focus on collections from self-pay patients. She stated that contracting the service may be more cost efficient rather than hiring additional staff.</li> </ul>			
<ul> <li><u>September 2015 financials</u> <ul> <li>A draft of the September 2015 financials was distributed for the Board's review. Mrs. Manglona highlighted the following:                 <ul> <li>one day cash on-hand was available for operations</li> <li>no government subsidies were received in September 2015</li> <li>\$31M was billed and \$3M was collected</li> <li>A/P consistently ranged from \$14-16M and \$10-13M of that amount was over 90 days past due</li> <li>Self-pay accounts continued to rise</li> <li>Self-pay accounts</li> </ul> </li> </ul> </li> </ul>			
<u>Contractual adjustments</u> Trustee Perez inquired what comprised of contractual adjustments.			
Mr. Infante explained that a percentage was reserved for adjustments made on uncollectable amounts and was based on the hospital's history of billing and collections. He stated that 50% was reserved for adjustments for commercial insurers.			
Trustee Perez expressed, in his opinion, that the amount recorded for contractual adjustments may be misrepresented and requested for a separate line item in the financials for adjudicated losses.	Adjudicated losses will be recorded separately in all future financial statements.	Mrs. Manglona	
Billing and Collections A Billing and Collections Analysis report was provided for the Board's review.			
Mrs. Manglona clarified that the report focused on Medicare/Medicaid/MIP and HMO's, and did not			

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	include other payors.			
	Mr. Infante reported the following collections initiatives implemented:			
	<ul> <li>Complimentary birth certificates were released upon receipt of payment for patient shares.</li> </ul>			
	<ul> <li>Notices will be sent to insured patients to help collect from insurers.</li> </ul>			
	(1 <sup>st</sup> Notice) Informs patients that payments have not been received from insurer and that they will be responsible for the unpaid amount. (2 <sup>nd</sup> Notice) A reminder notice. (3 <sup>rd</sup> Notice) Referral to collections agency.			
	Mr. Infante noted that notices will be mailed 30 days after discharge and a total of 1,500 were sent in the first batch.			
	Delinquent accounts were forwarded to Guam Marianas Collection Agency (GMCA); however, there was only a 2% return which was significantly low.	Mr. Lewis will discuss the matter with GMCA.	Mr. Lewis	
	Trustee Grino requested for Mr. Lewis to discuss the situation with GMCA.			
•	Other notations and requests			
	<ul> <li>Trustee Mantanona pointed out that many of the handouts were incomplete. She requested for information (in percentages) relative to billed/unbilled accounts, collected/uncollected accounts, and denials to name a few.</li> <li>She noted that she had not received a response from the CEO/CFO for information (related to financials) requested several months ago.</li> </ul>			
	Mr. Perez followed-up on his request for an executive summary of the financials and noted that he had requested it be provided for future Board meetings several months ago. He also requested for an update regarding ongoing			

projects.				
Mr. Perez noted that the Board cannot provide guidance without complete and accurate information. He stated that he would like to see benchmarks or comparisons with other similar organizations when information is presented to the Board.	Information that was available will be provided as requested by Trustee Mantanona.	Mr. Lewis Mrs. Manglona		
Mr. Lewis reported that information was being compiled and outlined, but the majority had yet to be calculated.				
<ul> <li>He reported the following for ongoing projects:</li> <li>Agreement with DEPCOR: The agreement was finalized and the hospital was entitled to \$3M for FY-2016 which would be paid in 4 installments. He noted that the relationship took a lot of time, energy, and resources from the Hospital.</li> <li>The finance departments were still recovering from problems experienced during the conversion; however, many improvements have been made.</li> <li>The issue with specialty nurses was a concern, especially since the Joint Commission cited the hospital for staffing specialty areas by pre-scheduling nurses to work overtime.</li> <li>MCH Renovation Project was moving forward; however, Mrs. Manglona clarified that the funding still needed approval by the Department of Interior.</li> </ul>				
<u>Staffing needs</u>				
Mr. Perez noted that staffing shortages were				
frequently reported and expressed that this matter needed to be addressed by management				
and not the Board.				
C. Associate Admin. of Medical Services' Report		Dr. Lizama	Reports to be	Informational
Dr. Lizama discussed the planned conversion of	No decisions or actions taken.		provided at	
hospitalist to independent contractor status for			each meeting	
anesthesia and surgery.				
s of the Board of Trustees Regular Meeting				

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He clarified that anesthesia was converted due to the high cost of employing anesthesiologists compared to the number of cases they performed. He stated that converting them to independent contractors was cost efficient for the Hospital.				
As for surgery, Dr. Lizama reported that hospitalists were recruited to address the staffing shortage in the past due to the loss of three surgeons.				
Dr. Santos expressed her disappointment that one of the hospitalists recruited recently resigned due to concerns that his position at the Hospital was not secure. According to the physician, he had been asked to join a private clinic.				
Dr. Lizama stated that the information she received may have been inaccurate and clarified that the proposal was only a discussion on how to address the staffing situation.				
VII. OLD BUSINESS				
There were no old business matters for discussion.	None	None	None	None
VIII. NEW BUSINESS	1			
There were no new business matters presented to the Board.	None	None	None	None
IX. PUBLIC COMMENT	J			
No public comments were made.	None	None	None	None
X. ADJOURNMENT – With no further matters for discussion, Vice		na declared the meeting adjo	ourned at 9:07 PN	<b>]</b>

Transcribed by:

man

The M.Pangelinan Administrative Assistant

Submitted by:

Edna V. Santos, MD / Secretary

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### **CERTIFICATION OF APPROVAL OF MINUTES**

The minutes of the regular session of the October 29, 2015 regular meeting was approved by the Board of Trustees on this 3<sup>rd</sup> day of December 2015.

Certified by:

Lee P. Webber Chairman

GM	Guam Memorial Hospital Authority Performance Improvement Dashboard - Divisions Month 1								
		PERFORMANCE KEY: 🛛 🗙 Better than Expecte	ed 🔶	Expected	Needs more wor	rk 🛛 🛑 Worse th	an expected	No Data Collected	
CORE VALUES	DEPT.	INDICATORS / MEASURES	GOAL	CY2014	<u>10</u>	<u>20</u>	<u>3Q</u>	<u>4Q</u>	2015
		NURSING SERVICES DIVISIO	ON - Ad	ult Units - J	uly, August, S	eptember 201	5		
		Suicide Risk Management	<b>90%</b>	88%	× 96%	97%	96%		
S, A		Fall Risk Management	85%	88%	89%	85%	94%		
	ADULT UNITS	Restraints Use Management	<b>90%</b>	88%	89%	89%	94%		
		Pain Management	<b>90%</b>	88%	91%	88%	87%		
Q, A, E		Pressure Ulcer Management	<b>90%</b>	90%	91%	94%*	90%*		
		FISCAL SERVICES D	IVISION	N - July, Aug	gust, Septemb	er 2015			
		MIP/MAP Pre-applications provided to qualified self-pay	80%	48%	16%	35%	19%		
		patients Registration Errors	???	New for CY2015	Started in May	ND	ND		
A, C, E, S,	PATIENT	Return Mail Updated on accounts from previous months	90%	78.9%	20%	3%	2%		
Q	REGISTRATION	(cumulatively) Time Study (ER Registration Wait Time > 10 mins)	???	New for CY2015	37%	54%	42%		
		Time Study (ER Registration Wait Time > 10 mins)	???	New for CY2015	20%	23%	42%		
			???	New for CY2015	17%	8%	6%		
		Time Study (ER Registration Wait Time > 30 mins) History & Physical Examinations compliance	95%	98%	95%	97%	96%		
		Discharge Summaries compliance	85%	74%	63%	65%	62%		
		Operation Reports compliance	90%	72%	76%	81%	69%		
A, C, S, Q		Chart Delinguency Rate (30 days and older)	< 50%	89%	74%***	73%	71%		
Λ, 0, 3, γ	MEDICAL	Coding Accuracy	99%	99.05%	99.90%	100%	100%		
	RECORDS	Charts Merged	99%	99.8%	86.53%	92%	83%		
		Coding Timeliness	90%	98%	70%	75%	85%		
A, C, E		Total # of Medical Records Pending Coding	cumulative tracking	3,340	1,323	1,041	736		
		Charge Amount of uncoded medical records \$\$		\$9,489,254.00		\$ 6,763,099.03	\$ 6,149,342.75		
		OPERATIONS DIV Operators' Timely Response to Answering Calls	90%	New for CY2015	ND	ND	ND		
A, E		Operators' Documentation Accuracy in Logs	90%	New for CY2015	ND	ND	ND		
Λ, Ε	COMINI CENTER	Maintenance/Update of Hospital-Wide Recall Lists	90%	New for CY2015	ND	ND	ND		
		Applications rated within 10 days from announcement		$\diamond$					
		closing (open & close announcement)	85%	81%	79%	67%	61%		
		Applications rated within 5 days from date received (continuous announcement)	85%	87%	73%	85%	79%		
		Certification scheduled for interview within 7 days from scheduling with department manager	85%	89%	97%	88%	93%		
		Certification received back within 15 days of completion (all	85%	66%	73%	60%	78%		
А	HUMAN RESOURCES	signed) Physicals cleared within 15 days (celected applicants)		A.	*	75	*		
	RESOURCES	Physicals cleared within 15 days (selected applicants)	85%	> 86%	86%	<b>92%</b>	🗙 96%		

CORE VALUES	DEPT.	INDICATORS / MEASURES	GOAL	CY2014	<u>10</u>	<u>2Q</u>	<u>3Q</u>	<u>4Q</u>	2015
		Applicants processed within 1 day from when physicals cleared (selected applicants)	85%	85%	80%	86%	89%		
		GGI - Average TAT To and From HR & Fiscal Services	volume		9 days	11 days	15 days		
		GGI - Average TAT To and From HR & Hospital Admin.	_	New for CY2015	5 days	7 days	2 days		
		GGI - Average TAT To and From HR & BBMR	# of days		12 days	pending	5+ days		
		Performance Evaluation Process (OVERALL)	<b>80%</b>	95%	× 96%	95%	93%		
		File Review	<b>80%</b>	73%	87%	93%	93%		
		Technical Support Services completed within 48 hours (overall)	90%	_	92%	90%	90%		
A, E	IT DEPT.	Network Connectivity Troubleshooting Requests	volume	New for CY2015	2,764	3,367	3,030		
		Optimum RCM Problem Logs submitted to NTT Data for Support Requests	tracking		211	417	283		
		Timeliness of Response	<b>90%</b>	80%	59%	73%	87%		
		Resolution of Complaints	<b>90%</b>	85%	63%	74%	95%		
	GUEST	Patient Dissatisfaction	< 25%	26%	24%	25%	18%		
A, E	RELATIONS	Noise Levels (Good-Excellent responses)	80%	75%	65%	70%	80%		
		Patient Satisfaction	80%	72%	61%	73%	87%		
		Survey Response Rate	> 25%	20%	17%	20%	31%		
		PRO-SUPPORT DI	VISION	- July, Augu	ıst, Septen	ıber 2015			1
		PEDS Routine Echo Reports TAT (48 hours)	<b>90%</b>	85%	91%	88%	95%		
• •		ADULTS Routine Echo Reports TAT (48 hours)	<b>90%</b>	94%	95%	97%	96%		
A, Q	SPECIAL	PEDS STAT Echo Reports TAT (24 hours)	<b>90%</b>	95%	92%	100%	93%		
	SERVICES	ADULTS STAT Echo Reports TAT (24 hours)	<b>90%</b>	96%	<b>*</b> 97%	🖈 96%	97%		
A,S,Q		Preliminary Echo Report Consistent results compared to Final reports	90%	96%	\$97%	98%	98%		
		Feedback to CE & CME Speakers, after Coordinator Review	90%		100%	100%	86%		
A,E,Q	EDUCATION	CE Activities coordinated		New for CY2015	3	7	5		
, , <b>,</b>	DEPT.	Grand Rounds coordinated	volume tracking		0	13	2		
		Clinical Depts focused on to receive KODI handouts	tracking		12	12	12		
	LABORATORY	Inpatient AM Labs Availability (results reported by 0830)	85%	89%	88%	87%	ND		
A, E, S, Q	DEPT.	STAT Test Turnaround Time - ER	85%	90%	87%	86%	ND		
		MEDICAL SERVICES	DIVISIC	)N - July, Au	igust, Sept	ember 2015			
A, E, S	EMPLOYEE HEALTH	TB Surveillance	> 95%	96%	98%	100%	97%		
A, C, E, S, Q	INFECTION CONTROL	PLE	EASE SEE	ATTACHED	INFECTION	CONTROL REPOR	T	•	-



3 December 2015

#### VIA HAND DELIVERY

Board of Trustees Guam Memorial Hospital Authority 850 Gov. Carlos G. Camacho Rd. Tamuning, GU 96913

#### Re: <u>Request for Executive Session</u>

Dear GMHA Board of Trustees:

Pursuant to Title 5 Guam Code Annotated, Chapter 8 Open Government Law, Section 8111(c)(1) and (2), this letter serves as written recommendation from the law firm of Fisher & Associates, as counsel for GMHA, that the Board hold an executive session to discuss ongoing litigation matters.

Sincerely,

Minakshi V. Hemlani, Esq.

Tel (671)472-1131 Fax (671)472-2886







850 Gov. Carlos G. Camacho Road Tamuning, GU 96913

#### **BOARD OF TRUSTEES** Official Resolution No. 16-01

### RELATIVE TO POSTHUMOUS COMMENDATION FOR DEBRA G. ERICSON, MD FOR HER DEDICATION AND COMMITMENT TO THE GUAM MEMORIAL HOSPITAL AUTHORITY (GMHA)

**WHEREAS,** the Guam Memorial Hospital Authority recognizes its employees and physicians who have dedicated their service to the people of Guam and to meeting the Hospital's mission "To provide quality patient care in a safe environment"; and

**WHEREAS**, Dr. Debra G. Ericson received the Bachelor of Science degree from the University of the Redlands in 1974, and the Doctor of Medicine degree from the University of California, San Francisco (UCSF) in 1978; and

WHEREAS, Dr. Debra G. Ericson was an active member of the Guam Memorial Hospital Authority medical staff since 1981; and

**WHEREAS**, Dr. Debra G. Ericson provided excellent leadership and service in responsible positions as Chairperson of the Family Practice department and Continuing Medical Education department of the Guam Memorial Hospital Authority; now, therefore be it

**RESOLVED**, that the Board of Trustees takes great pleasure in recognizing the significant professional achievements of Debra G. Ericson, MD, and herewith expresses its sincere gratitude for invaluable contributions she has made to the Guam Memorial Hospital Authority; and be it further

**RESOLVED**, that Board of Trustees Chairman certifies and the Board of Trustees Secretary attests the adoption of this Resolution and that thereafter shall be presented to the family of the late Dr. Debra G. Ericson.

## DULY AND REGULARLY ADOPTED ON THIS 3<sup>rd</sup> DAY OF DECEMBER 2015

Certified by:

Lee P. Webber Chairman, Board of Trustees

Edna V. Santos, MD Secretary, Board of Trustees





850 Gov. Carlos G. Camacho Road Tamuning, GU 96913

#### BOARD OF TRUSTEES Official Resolution No. 16-06

### "RELATIVE TO THE CREATION OF THE HOSPITAL SAFETY AND SECURITY ADMINISTRATOR POSITION"

**WHEREAS**, based on the needs of the hospital, the Personnel Services Administrator in collaboration with the Safety Administrator, requested to the Hospital Administrator/CEO to create the Hospital Safety and Security Administrator position; and

**WHEREAS**, the Personnel Services Administrator in dialogue with the Safety Administrator presented their recommendations for the creation of a Hospital Safety and Security Administrator position to the BOT–Human Resources Subcommittee; and

WHEREAS, the requirements pursuant to 4GCA, §6303, Creation of Positions were met; and

WHEREAS, the Hospital Safety and Security Administrator position shall be filled through the competitive process; and

**WHEREAS**, the BOT–Human Resources Subcommittee approved the creation a Hospital Safety and Security Administrator position at their November 24, 2015 meeting and recommended approval by the full Board of Trustees; now, therefore be it

**RESOLVED**, that the Board of Trustees accepts the recommendation of the BOT–Human Resources Subcommittee and approves the creation of the Hospital Safety and Security Administrator position; and be it further

**RESOLVED**, that the Hospital Administrator/CEO is directed to initiate other administrative processes to effectuate the recruitment efforts of the positions; and be it further

**RESOLVED**, that the Board of Trustees Chairperson certifies and the Board of Trustees Secretary attests to the adoption of this Resolution.

## DULY AND REGULARLY ADOPTED ON THIS 3<sup>rd</sup> DAY OF DECEMBER 2015

Certified by:

Lee P. Webber Chairman, Board of Trustees

Edna V, Santos, MD Secretary, Board of Trustees





850 Gov. Carlos G. Camacho Road Tamuning, GU 96913

#### BOARD OF TRUSTEES Official Resolution No. 16-07

### "RELATIVE TO THE REAPPOINTMENT OF ACTIVE MEDICAL STAFF PRIVILEGES FOR"

<b>Practitioner</b>	<b>Department</b>	<b>Specialty</b>	<b>Expiration Date</b>
Ruben Arafiles, MD	Surgery	Orthopedic Surgery	October 31, 2017
Maria Blancaflor, MD	Pediatrics	Pediatrics	October 31, 2017
Vincent A. Duenas, MD	Medicine	Internal Medicine	October 31, 2017
Ann Fenton, MD	Surgery	Urology	October 31, 2017
Antonio Garcia, MD	Pediatrics	Pediatrics	October 31, 2017
Ben Numpang, MD	Pediatrics	Neonatology	October 31, 2017
Milton Kim, MD	Surgery	General Surgery	October 31, 2017
Senthil Palaniappun, MD	Radiology	Interventional Rad.	October 31, 2017
Teresa-Tram Underwood, MD	Ob/Gyn	Ob/Gyn	October 31, 2017

**WHEREAS**, the above listed practitioners met the basic requirements for Active Medical Staff Membership as determined by the appropriate Medical Staff Departments and Committees pursuant to the GMHA Medical Staff Bylaws, Article IV, Section 4.2; and

**WHEREAS**, the Medical Executive Committee on October 28, 2015 and the Joint Conference and Professional Affairs Committee on November 12, 2015, recommended approval of Active Medical Staff Membership appointment for the above listed practitioners; and

WHEREAS, all appointments to Active Medical Staff Membership require Board approval; now, therefore be it

**RESOLVED**, that the Board of Trustees approves this recommendation to appoint the above named practitioners to Active Medical Staff as recommended; and, be it further

**RESOLVED**, that the Board of Trustees directs the Hospital Administrator to duly notify the practitioners listed above and all Hospital and Medical Departments of these appointments; and, be it further

**RESOLVED**, that the Board of Trustees Chairperson certifies and the Board of Trustees Secretary attests to the adoption of this Resolution.

## DULY AND REGULARLY ADOPTED ON THIS 3rd DAY OF DECEMBER 2015

Certified by:.

Lee P. Webber Chairman

Edna V. Santos, MD Secretary





850 Gov. Carlos G. Camacho Road Tamuning, GU 96913

#### BOARD OF TRUSTEES Official Resolution No. 16-08

#### **"RELATIVE TO THE APPOINTMENT OF PROVISIONAL MEDICAL STAFF PRIVILEGES FOR"**

<b>Practitioner</b>	Department	<b>Specialty</b>	<b>Expiration Date</b>
Ibrahim Aburiziq, MD	Surgery	Pathology	October 31, 2016
Martin Arrisueno, MD	Emergency Medicine	Emergency Med.	October 31, 2016
Kin-Sing Au, MD	Medicine	Radiation Oncology	October 31, 2016
Ashish Khandelwal, MD	Radiology	Radiology	October 31, 2016
Sarah Mina, DPM	Surgery	Podiatry	October 31, 2016
M.K. Mallikarjunappa, MD	Radiology	Radiology	October 31, 2016
Juwen Lin, MD	Medicine	Internal Medicine	October 31, 2016
Joleen M.A. Sablan, MD	Medicine	Critical Care	October 31, 2016

**WHEREAS**, the above listed practitioners met the basic requirements for Provisional Medical Membership as determined by the appropriate Medical Staff Departments and Committees pursuant to the GMHA Medical Staff Bylaws, Article IV, Section 4.3; and

**WHEREAS**, the Medical Executive Committee on October 28, 2015 and the Joint Conference and Professional Affairs Committee on November 12, 2015 recommended approval of Provisional Medical Staff Membership reappointment for the above listed practitioners; and

WHEREAS, all appointments to Provisional Medical Staff Membership require Board approval; now, therefore be it

**RESOLVED**, that the Board of Trustees approves this recommendation to appoint the above named practitioners to Provisional Medical Staff as recommended; and, be it further

**RESOLVED**, that the Board of Trustees directs the Hospital Administrator to duly notify the practitioner listed above and all Hospital and Medical Departments of these appointments; and be it further

**RESOLVED**, that the Board of Trustees Chairperson certifies and the Board of Trustees Secretary attests to the adoption of this Resolution.

## DULY AND REGULARLY ADOPTED ON THIS 3<sup>rd</sup> DAY OF DECEMBER 2015

Certified by:

Lee P. Webber Chairman, Board of Trustees

Edna V. Santos, MD Secretary, Board of Trustees





850 Gov. Carlos G. Camacho Road Tamuning, GU 96913

#### BOARD OF TRUSTEES Official Resolution No. 16-09

### "RELATIVE TO THE REAPPOINTMENT OF ACTIVE MEDICAL STAFF PRIVILEGES FOR"

<b>Practitioner</b>	<b>Department</b>	<b>Specialty</b>	<b>Expiration Date</b>
James Last, MD	Emergency Med.	Emergency Med.	November 30, 2017
Robert Nerves, MD	Medicine	Nephrology	November 30, 2017
Angelito Santos, MD	Emergency Med.	Emergency Med.	November 30, 2017
Melinda Sangalang, DPM	Surgery	Podiatry	November 30, 2017
Michael Robinson, MD	Family Practice	Family Practice	November 30, 2017

**WHEREAS**, the above listed practitioners met the basic requirements for Active Medical Staff Membership as determined by the appropriate Medical Staff Departments and Committees pursuant to the GMHA Medical Staff Bylaws, Article IV, Section 4.2; and

**WHEREAS**, the Medical Executive Committee on November 25, 2015 and the Joint Conference and Professional Affairs Committee on December 3, 2015, recommended approval of Active Medical Staff Membership appointment for the above listed practitioners; and

WHEREAS, all appointments to Active Medical Staff Membership require Board approval; now, therefore be it

**RESOLVED**, that the Board of Trustees approves this recommendation to appoint the above listed practitioners to Active Medical Staff as recommended; and, be it further

**RESOLVED**, that the Board of Trustees directs the Hospital Administrator to duly notify the above listed practitioners and all Hospital and Medical Departments of these appointments; and be it further

**RESOLVED**, that the Board of Trustees Chairperson certifies and the Board of Trustees Secretary attests to the adoption of this Resolution.

## DULY AND REGULARLY ADOPTED ON THIS 3<sup>rd</sup> DAY OF DECEMBER 2015

Certified by:

Lee P. Webber Chairman

Edna X. Šańtøs, MD Secretary





850 Gov. Carlos G. Camacho Road Tamuning, GU 96913

#### BOARD OF TRUSTEES Official Resolution No. 16-10

#### "RELATIVE TO THE APPOINTMENT OF PROVISIONAL MEDICAL STAFF PRIVILEGES FOR"

PractitionerDepartmentCamille Clarke, MD.MedicineAlex Giambartolomei, MD.Medicine

Specialty Internal Medicine Cardiology Expiration Date November 30, 2016 November 30, 2016

**WHEREAS**, the above listed practitioners met the basic requirements for Provisional Medical Membership as determined by the appropriate Medical Staff Departments and Committees pursuant to the GMHA Medical Staff Bylaws, Article IV, Section 4.3; and

**WHEREAS**, the Medical Executive Committee on November 25, 2015 and the Joint Conference and Professional Affairs Committee on December 3, 2015 recommended approval of Provisional Medical Staff Membership reappointment for the above listed practitioners; and

WHEREAS, all appointments to Provisional Medical Staff Membership require Board approval; now, therefore be it

**RESOLVED**, that the Board of Trustees approves this recommendation to appoint the above listed practitioners to Provisional Medical Staff as recommended; and, be it further

**RESOLVED**, that the Board of Trustees directs the Hospital Administrator to duly notify the above listed practitioners and all Hospital and Medical Departments of these appointments; and be it further

**RESOLVED**, that the Board of Trustees Chairperson certifies and the Board of Trustees Secretary attests to the adoption of this Resolution.

## DULY AND REGULARLY ADOPTED ON THIS 3<sup>rd</sup> DAY OF DECEMBER 2015

Certified by:

Lee F. Webber Chairman, Board of Trustees

Edna V. Santos, MD Secretary, Board of Trustees





850 Gov. Carlos G. Camacho Road Tamuning, GU 96913

#### BOARD OF TRUSTEES Official Resolution No. 16-11

### "RELATIVE TO COMPLYING WITH P.L. 32-179 AND P.L. 32-204 IN ORDER TO EFFECTIVELY COMPLETE GMHA'S FAMILY BIRTH CENTER RENOVATION PROJECT"

WHEREAS, P.L. 32-179 was enacted into law appropriating local funds in July 2014 in the sum of approximately \$895,813.77 (not including interest) to the Guam Memorial Hospital Authority (henceforth referenced as "GMHA"); and

WHEREAS, P.L. 32-179 stipulated that these local funds were to be set aside and an account established to specifically fund the "Maternal & Child Healthcare (MCH) Renovation Project," so that GMHA can meet the following Overall Project Goal: A well thought-out, planned and implemented design and renovation project that shall lead to a current, state-of-the-art, MCH Unit with continuum of care between the Labor & Delivery Unit, OB Ward and the Nursery Unit; and

WHEREAS, from January of 2015 through September of 2015, GMHA demonstrated effective utilization of these P.L. 32-179 funds by collaborating with RIM Architects over a period of eight (8) months to complete, the Architectural & Engineering (A/E) Design Phase of this historic Capital Improvement Project (CIP) that is now 25 years long overdue; and

**WHEREAS**, the A/E Design Phase has determined the following Project Cost and Scheduling Estimates:

## ★ <u>Total Project Financing Need</u> ≈ \$<u>7.0M</u> L&D Project ★

• <u>Projected Construction Phase Schedule</u> is estimated at  $\approx$  <u>sixteen (16) months</u> from issuance of the Notice to Proceed (NTP) to the lowest responsive and responsible bidder.

**WHEREAS**, GMHA requires complete Project financing as stipulated in P.L. 32-179 and P.L. 32-204 in order to meet the above listed Project Cost Estimates; and

WHEREAS, this resolution supersedes Board resolution 15-65 duly and regularly adopted on the 24<sup>th</sup> day of September 2015; now, therefore be it

**RESOLVED**, that the GMHA Board of Trustees has reviewed and approved the GMHA Family Birth Center Renovation Project A/E Designs & Specifications so that the Office of the Honorable Governor of Guam, the  $33^{rd}$  Guam Legislature, and the Guam Economic Development Authority can go forward to fulfill their responsibilities and commitments stipulated within P.L. 32-179 and P.L. 32-204; and, be it further **RESOLVED**, upon availability of funding for the financing needs listed on page 1 of this document, the Hospital Administrator/CEO is directed to utilize said funds to properly procure Construction Services, A/E Services during Construction, and Medical Furnishings and Equipment in order to effectively complete GMHA's Family Birth Center Renovation Project; and, be it further

**RESOLVED**, that the GMHA Board of Trustees Chairperson certifies and the Board of Trustees Secretary attests to the adoption of this Resolution.

## DULY AND REGULARLY ADOPTED ON THIS 3<sup>rd</sup> DAY OF DECEMBER 2015

Certified by:

Lee P. Webber Chairman, Board of Trustees

Edna V. Santos, MD Secretary, Board of Trustees